



## *Conditions of Entry*

### Identification requirements

Prior to entry to the immigration detention facility, all visitors who are aged 18 years or older (adult) must provide 100 points of identification documents, including colour photo identification as provided in your application.

- Birth certificate, passport, citizenship certificate or other type of document having the same characteristics as a passport, including diplomatic documents (or an Immicard) carries 70 points.
- Driver's licence or permit issued by the Commonwealth, an Australian state or territory carries 40 points.
- A combination of other documents may be used to make up outstanding points. For further information, refer to the Australian Border Force (ABF) website

<https://www.abf.gov.au/about-us/what-we-do/border-protection/immigration-detention/visit-detention/identification-guidelines>

Minors aged 16 years or over must provide one item of identification at the point of entry with the minor's name on it such as a driver's licence, a passport (if not valid, the passport must have been valid in the last two years), Medicare card, concession card or student identification.

Minors aged under 16 years will generally be admitted without producing proof of identity provided a responsible adult visitor accompanies them as specified in the visitor application.

If the photo identification does not include your current address, an additional piece of identifying documentation must be provided. Acceptable forms of additional identifying document must originate from a federal, state or local government authority, a financial institution, or utility service provider and contain both your name and current address details. Examples of acceptable forms of identifying documentation include, but are not limited to, a bond lodgement receipt, a council rates notice, bank statement, or other utility bill.

### Legal professional and/or migration agent

If you are a legal professional and/or migration agent, in addition to the conditions set out in this form, you must also provide:

- evidence of your status as a legal practitioner/migration agent;
- written confirmation on the relevant corporate letterhead setting out that you are engaged by the firm/business as a solicitor, barrister, paralegal or migration agent;
- the name(s) of the detainee(s) who requested legal consultation from the firm, with a signed authority to act from each of the listed people; and
- evidence that the detainee has provided consent for the visit.

### Health professional

If you are a health professional (not engaged by the Detention Health Service Provider), in addition to the conditions set out in this form, you must also provide:

- evidence of your status as a medical or other allied health professional;
- evidence of relevant employment; and
- evidence the detainee has provided consent for the visit.

### Official visitor

If you are an official visitor (representative of an external scrutiny body, law enforcement agency or state/territory welfare agency), in addition to the conditions set out in this form, you must also provide:

- evidence of your occupation/employer; and
- if seeking to engage with a detainee(s), evidence that the detainee(s) has provided consent for the visit.

### Parliamentary and government representatives

If you are a parliamentary and government representative and you are seeking to engage with a detainee(s), in addition to the conditions set out in this form, you must provide evidence that the detainee(s) has provided consent for the visit.

### Consular official or foreign government representative

If you are a consular official or foreign government representative, in addition to the conditions set out in this form, you must provide evidence that the detainee has provided consent for the visit.

### Volunteers, community groups and visitors who provide spiritual care

If you are a volunteer and/or a member of a community group seeking to visit an immigration detention facility to conduct approved programs and activities for detainees, in addition to the conditions set out in this form, you must undergo Australian Federal Police checks and other appropriate checks required by law, including (where relevant) working with vulnerable children/people checks.

### Contractors

If you are a contractor working within the immigration detention facility, in addition to the conditions set out in this form, you must:

- comply with all directions communicated to you during induction, including where you are permitted to work, and when you must be escorted by Facilities and Detainee Service Provider (FDSP) staff;
- hold all appropriate licences, accreditations and insurance to perform the work being undertaken;
- hold an Australian Federal Police background check prior to the commencement of duties or the provision of any services;
- Where tools are required:
  - only bring tools and equipment into the immigration detention facility that are required for the specific job being undertaken, and not leave any tools unattended;
  - ensure that all tools are logged into the tool register together with a full description of each tool, and are logged out on exit by a FDSP staff member;
  - ensure that any tools or equipment to be left onsite are secured appropriately under the supervision of the FDSP staff; and
  - wear appropriate work wear (such as high visibility clothing and work boots).

## All visitors

All visitors are required to sign a visitor register when entering and exiting the immigration detention facility.

All visitors and their belongings will be requested to undergo security screening as a condition of entry. This may include the use of hand-held scanners, walk-through screening, x-ray and substance detection. Substance detection methods may include the use of detector dogs. An officer may request to inspect items in your possession, and/or pass those items through x-ray screening. You are not under any obligation to comply with this request. However, if you do not comply, you may be denied entry to the immigration detention facility.

You must not be under the influence of alcohol or drugs.

All visitors will be requested to undergo health screening as a condition of entry. The health screening process is informed by the advice of relevant jurisdictional Public Health Units and other health officials and is designed to reduce the risk of illness, including COVID-19, entering our immigration detention facilities. This may include, for example, a health screening questionnaire, temperature triaging and COVID-19 surveillance testing.

If you do not pass the health screening process, or there is doubt about your health status:

- you will be refused entry to the immigration detention facility; and
- you will need to reschedule your visit.

Visitors may be required to provide evidence that they are **up to date with their COVID-19 vaccinations**.

You must adhere to hygiene/infection control measures, including but not limited to, hand hygiene, cough etiquette and any physical distancing requirements. You may be asked to wear a mask. Failure to comply with any hygiene requests may result in the termination of your visit.

The collection of your personal information is voluntary. Your personal information will be collected by contracted service provider staff conducting health screening at immigration detention facilities on behalf of the Department of Home Affairs (the Department).

Your personal information will be included on a register and may be used and disclosed in accordance with the law (including to the Department) (refer to **Important information about privacy**).

You must be dressed appropriately for a public place, including not wearing clothing with pictures or slogans that may cause offence. Representatives of professional organisations should dress in a professional manner (business attire) if not wearing a prescribed uniform or representational clothing. For Work Health and Safety reasons, closed shoes (no high heels) must be worn.

You must respect the right of a person in immigration detention to decline a visit.

## Bringing items into the immigration detention facility

You must not attempt to bring items into the immigration detention facility which you are prohibited by an Australian law from possessing. An Australian law includes a law of the Commonwealth, a state or a territory. Any prohibited items found on your person or in your possession will not be returned to you and will be referred to the police.

You must not attempt to bring controlled items into the immigration detention facility. Controlled items are those which you may lawfully possess in Australia but which have been deemed to present a risk to the health, privacy, safety, security or good order of the immigration detention facility and are not permitted. If you are in possession of these items when you arrive at the immigration detention facility, you must declare this to staff and store those items prior to your entry to the visitors' area. You will not be granted entry to the immigration detention facility while you are in possession of items which may present a risk to the health, privacy, safety, security or good order of the immigration detention facility.

If you are unsure whether an item is prohibited or controlled, you should declare that item to the inspecting officer **before** entering the immigration detention facility. Lockers may be available if personal items need to be stored whilst you are visiting. Examples of prohibited and controlled items are displayed on signs located near immigration detention facility entry points and listed on the ABF's website

<https://www.abf.gov.au/about-us/what-we-do/border-protection/immigration-detention/visit-detention>

Any articles or items intended for a detainee must be handed in at the visitors' reception area for security screening, and may be prevented from entry for the reasons outlined above.

There are maximum limits on the quantity of property that may be held by people in detention. Property brought in by visitors may be refused if this limit is or will be exceeded.

Any personal items you are permitted to take into the immigration detention facility are your responsibility. The Department accepts no liability for loss or damage to your personal items which may occur while you are within the immigration detention facility. You are responsible for ensuring you retain possession of your personal items and that you take those items with you as you leave the immigration detention facility.

## Assistance animals

Visitors to facilities may be requested to produce evidence that their animal is an assistance animal or that the animal is trained to meet appropriate standards of hygiene and behaviour before being permitted entry to the immigration detention facility.

The assistance animal must be supervised by the visitor at all times and remain within the immigration detention facility visits area temporarily and only during the time permitted for the visit.

Visitors must permit the screening of the assistance animal in accordance with relevant security screening procedures. Visitors may be asked to assist in those procedures. This may include a search of the assistance animal's clothing.

## Conduct during the visit

You must observe immigration detention facility rules, and follow any reasonable direction given by staff. You acknowledge that the visits area is a public place. You must behave in a manner respectful of others and which will not upset or disturb people in immigration detention or other visitors. You will not encourage or engage in behaviour that may adversely affect the safety, good order, or security of the immigration detention facility.

You must wear the visitor identification provided in a way that is visible to staff at all times during your visit, and remain in the visits area unless you are permitted access to other areas of the immigration detention facility by staff.

You must not provide immigration assistance unless you are a person permitted to provide immigration assistance. The *Migration Act 1958* (the Migration Act) places tight restrictions on who may provide immigration assistance to another person. The Migration Act sets out what actions constitute immigration assistance. A person who provides immigration assistance when not permitted to do so commits an offence and may be liable to a penalty in excess of \$10,000.

Any accompanying minors are your responsibility and must be supervised by you at all times.

You will refer any concerns you have about a detainee or other visitors to staff. Notices are displayed in the visits area on how to report any concerns you may have.

## Refusal of entry and termination of visits

In-person visits under the Immigration Detention Visitor Program may be temporarily suspended at any time as a result of operational considerations, including (but not limited to) health, safety and security.

You may be refused entry to an immigration detention facility or have your visit terminated if:

- you fail to declare all items in your possession;
- you fail to declare specified past criminal convictions;
- you fail to provide adequate advance notice of your visit, do not receive approval for the visit, or do not have a legal authority to enter;
- you fail to provide adequate identification;
- you fail to remain in designated areas;
- you fail to supervise and accompany, at all times, minors for whom you are responsible;
- you fail to wear appropriate clothing or closed shoes;
- you refuse to acknowledge and/or sign these Conditions of Entry;
- you refuse to carry an immigration detention facility identification (where indicated);
- you refuse to surrender item(s) not permitted in the immigration detention facility;
- you refuse to undergo security and/or health screening or inspection procedures;
- your conduct is considered to be inappropriate, offensive or a threat to the security, good order or safety of the immigration detention facility or persons in the immigration detention facility;
- an officer suspects that you are under the influence of alcohol or illicit substances;
- an officer suspects that you are unwell;
- an officer suspects that you are carrying item(s) not permitted in an immigration detention facility;
- an officer suspects that you have failed to comply with these Conditions of Entry at any time;
- issues have arisen with respect to security, discipline, or the prevention of disorder or crime in the immigration detention facility;
- issues relating to intelligence or risk, and/or
- other operational reasons.

You must respect any decision to terminate your visit or refuse you or any items entry to the immigration detention facility. If asked to, you must leave the immigration detention facility immediately. Refusal to do so may affect your ability to visit in future and may be referred to police.

## Complaints and feedback

You are able to lodge a complaint or provide feedback on your visit. Further information is available on the Department's website

<https://www.homeaffairs.gov.au/help-and-support/departamental-forms/online-forms/complaints-compliments-and-suggestions>

## Important information about privacy

Your personal information is protected by law, including the *Privacy Act 1988*. Important information about the collection, use and disclosure (to other agencies and third parties, including overseas entities) of your personal information, including sensitive information, can be found in form 1553 *Privacy Notice Visitors to immigration detention facilities* which is available on the ABF's website or at facilities. You should ensure that you read and understand form 1553 before completing the form.

## Further information

Further information, including immigration detention facility details, contact information, opening times, and application forms can be obtained from the ABF's website

<https://www.abf.gov.au/about-us/what-we-do/border-protection/immigration-detention/visit-detention>

## Agreement

**All visitors must read the *Conditions of Entry* on pages 1–3 of this form and sign this Agreement before entering the immigration detention facility.**

I declare that:

- I have read the *Conditions of Entry* on pages 1–3 of this form.
- I am not bringing any prohibited or controlled items into this immigration detention facility.

I understand that:

- failure to comply with the above conditions may result in:
  - refusal of entry to the immigration detention facility;
  - termination of the visit;
  - removal from the immigration detention facility; andthat any such failure may negatively impact the approval of any application I may make for future visits to this or any other immigration detention facility.
- by signing this Agreement, I agree to comply with the *Conditions of Entry* on pages 1–3 of this form.

I acknowledge that:

- the Department collects personal information from me and that I have read the information contained in form 1553 *Privacy Notice Visitors to immigration detention facilities*. I consent to the collection, use and disclosure by the Department of my personal information, and the personal information of any accompanying minors of which I am the parent or guardian, for those purposes set out above and/or as described in form 1553 or as otherwise authorised or required by an Australian law.

Your full name

Your signature

Day Month Year

Date