



Single payment

Important:

A separate Customer Reference Number (CRN) is generated for each new invoice transaction. Please use the CRN quoted for the particular transaction you are paying for. Do not reuse previous CRNs as this will delay the processing of your payment.

1. When making payment copy the CRN from the payment options section on the Notice of Assessment.

Notice of Assessment
Duty and Indirect Tax

ENCLOSURES
3 (3000 - 0000) Starting 01/01/2018
* (Including public holidays)
New AOT 001
3 (3000 - 0000) (30000000)

YOUR ACCOUNT DETAILS
Invoice Number: 3000043077
Australia Post reference:
Invoice Date: 2020-10-08 (yyyy-mm-dd)
Due Date: 2020-11-01 (yyyy-mm-dd)

YOUR ACCOUNT SUMMARY
Your imported goods have been assessed by the Australian Border Force for customs duty and other charges under the Customs Act 1901 and the Biosecurity Act 2015. The Australian Border Force has issued this Assessment under Assignment from the Commissioner of Taxation of an amount of indirect tax payable (GST or wine tax) under Division 1 to the Taxation Administration Act 1953 in relation to your imported goods. Your assessment is now ready for payment. Please see over-leaf for a detailed explanation of these calculations.
When your direct payment is received prior to 11.59pm AEST, your article will be released to Australia Post the next business day, except where you have been notified by the Australian Border Force that additional documentation is required.

Description	\$
Assessed 30000 AND 30000000 TAX	371.30
GOODS AND SERVICES TAX ADMINISTRATIVE PENALTY	341.28
Total Payment Due	\$112.58

RW121350 - Officer of Customs and Delegate of the Commissioner of Taxation

DELIVERY OF YOUR POSTAL ARTICLE
When your direct payment is received prior to 11.59pm AEST, your article will be released to Australia Post the next business day for delivery*. Except where you have been notified by the Australian Border Force that additional documentation is required.

TODAY (8.00 - 2.00pm AEST) Pay your account
TODAY The Australian Border Force receive your payment
NEXT BUSINESS DAY Your postal article is released from WUL Australia Border Force control
POST Your postal article is delivered to you by Australia Post. Please allow approximately 7 working days for delivery of your article. Australia Post Exception - 12 (11.0)

PAYMENT OPTIONS
Internet*
Go to www.abf.gov.au/importing-exporting-paying-an-invoice to make a payment using the online payment facility.
Customer Reference Number: 3000043077
Invoice Number: 3000043077
ePay**
Contact your Australian financial institution to make this payment from your bank account.
Billor Code: 89330
Customer Reference Number: 3000043077

PAYMENT TERMS
* A surcharge applies to payments made by credit/debit card. The Australian Border Force accepts VISA and MasterCard. Confirmed payments will be processed within 15-30 minutes.
** Payments made via ePay may incur additional time delays depending on your financial institution and their processing times. Payments made on business days prior to the cut-off time will be processed overnight. Contact your financial institution for information on their cut-off time.
The Australian Border Force does not accept personal cheques.
Full payment is required before your article can be released from customs control. Your article may be returned to sender, if full payment is not received within 30 days of the invoice date.

Total Payment Due \$112.58

Page: 1 of 2 (3000043077)

Input the Customer Reference Number in the Single Payment portal.

ITIL Homepage | ServiceNow x Revenue Receiving - Home Affi: x Revenue Receiving - Home Affi: x +

https://singlepay.homeaffairs.gov.au/sp(bD1biZjPTEwMA=)/validate

Australian Government
Department of Home Affairs

Make a Payment

Customer Reference Number:

Customer reference Number (CRN) as shown on your invoice.

Verification challenge expired. Check the checkbox again.

 I'm not a robot 
Privacy - Terms

Next Reset

For help with this page please contact the Help Desk on corporate.treasury@homeaffairs.gov.au
[Accessibility](#) | [Copyright & Disclaimer](#) | [Online Security](#) | [Privacy](#)

ITIL Homepage | ServiceNow x Revenue Receiving - Home Affi: x RR - Re Trigger How to.pdf x A4 Cover Portrait x +

https://singlepay.homeaffairs.gov.au/sp(bD1biZjPTEwMA=)/validate

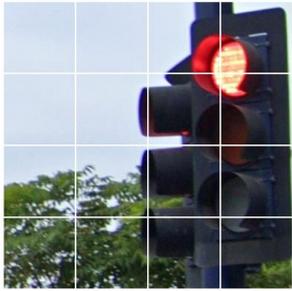
Australian Government
Department of Home Affairs

Make a Payment

Customer Reference Number:

Customer Reference Number (CRN) as shown on your invoice.

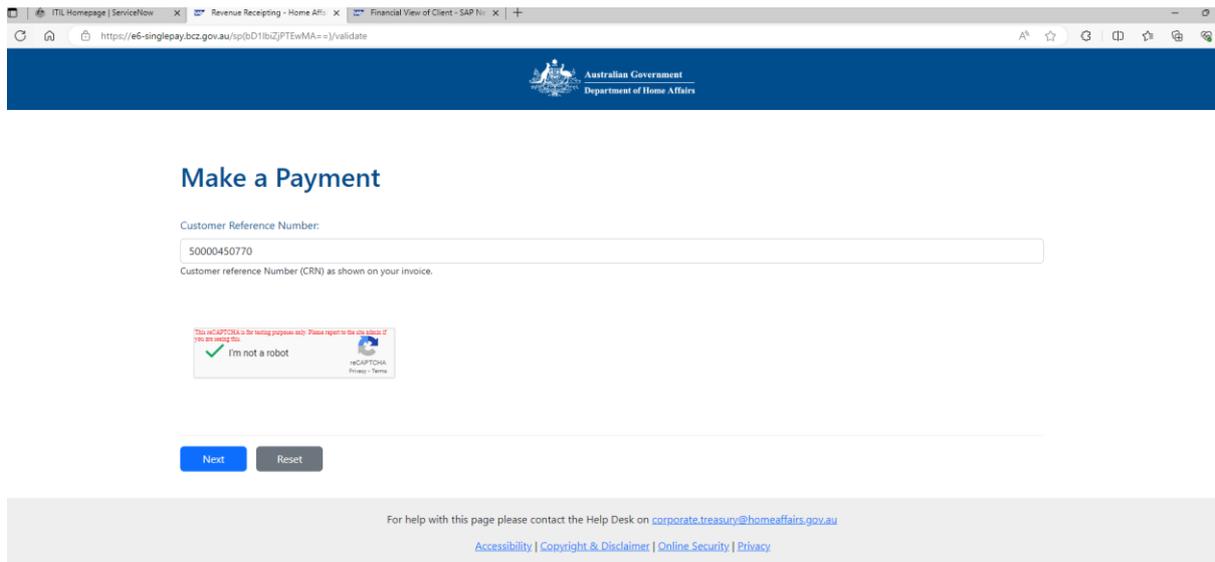
Select all squares with **traffic lights**
If there are none, click skip



Next

SKIP please contact the Help Desk on corporate.treasury@homeaffairs.gov.au
[Accessibility](#) | [Copyright & Disclaimer](#) | [Online Security](#) | [Privacy](#)

2. Clear the Recaptcha verification challenge and proceed.



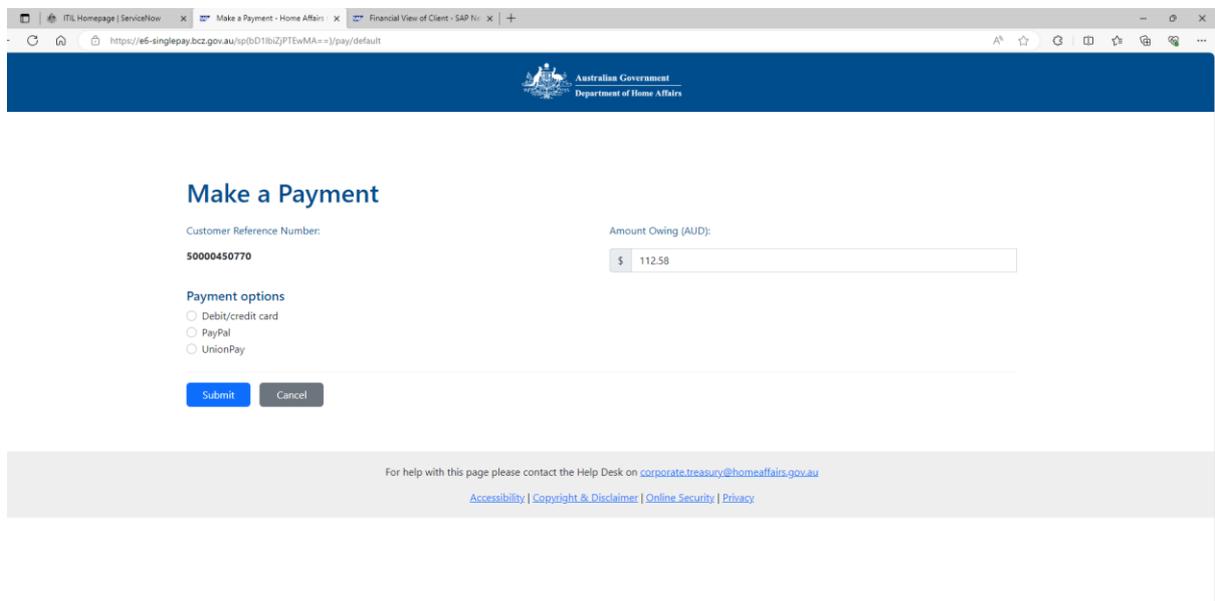
The screenshot shows a web browser window with the URL [https://e6-singlepay.bcz.gov.au/sp\(bD1ibzjPTEwMA=\)/validate](https://e6-singlepay.bcz.gov.au/sp(bD1ibzjPTEwMA=)/validate). The page header includes the Australian Government logo and the text "Australian Government Department of Home Affairs". The main heading is "Make a Payment". Below this, there is a form with the following elements:

- Customer Reference Number: 50000450770
- Customer reference Number (CRN) as shown on your invoice.
- A Recaptcha challenge box with the text "I'm not a robot" and a green checkmark.
- Buttons for "Next" and "Reset".

At the bottom of the page, there is a footer with the text: "For help with this page please contact the Help Desk on corporate.treasury@homeaffairs.gov.au" and links for "Accessibility | Copyright & Disclaimer | Online Security | Privacy".

3. Click on next. You will be navigated to the payment selection screen.

Select your preferred payment method (debit/credit card, PayPal, Union pay).



The screenshot shows the same web browser window, but the URL is now [https://e6-singlepay.bcz.gov.au/sp\(bD1ibzjPTEwMA=\)/pay/default](https://e6-singlepay.bcz.gov.au/sp(bD1ibzjPTEwMA=)/pay/default). The page header and main heading "Make a Payment" are the same. The form now includes:

- Customer Reference Number: 50000450770
- Amount Owing (AUD): \$ 112.58
- Payment options:
 - Debit/credit card
 - PayPal
 - UnionPay
- Buttons for "Submit" and "Cancel".

At the bottom of the page, there is a footer with the text: "For help with this page please contact the Help Desk on corporate.treasury@homeaffairs.gov.au" and links for "Accessibility | Copyright & Disclaimer | Online Security | Privacy".

- For the debit/credit card payment option, fill out the address associated with the card account as per below.

Make a Payment

Customer Reference Number: 50000450770 Amount Owing (AUD): \$ 112.58

Payment options

- Debit/credit card
- PayPal
- UnionPay

Payment by debit/credit card

Address 1:

Address 2:

City:

Country: State/Province/Region: Postcode/Zip code:

Email (NuDetect Optional):

Name on card: Debit/credit card number:

Expiry month: Expiry year: CSC:

Note: there is a different surcharge rate depending on the payment method used.

Address 1:

Address 2:

City:

Country: State/Province/Region: Postcode/Zip code:

Email (NuDetect Optional):

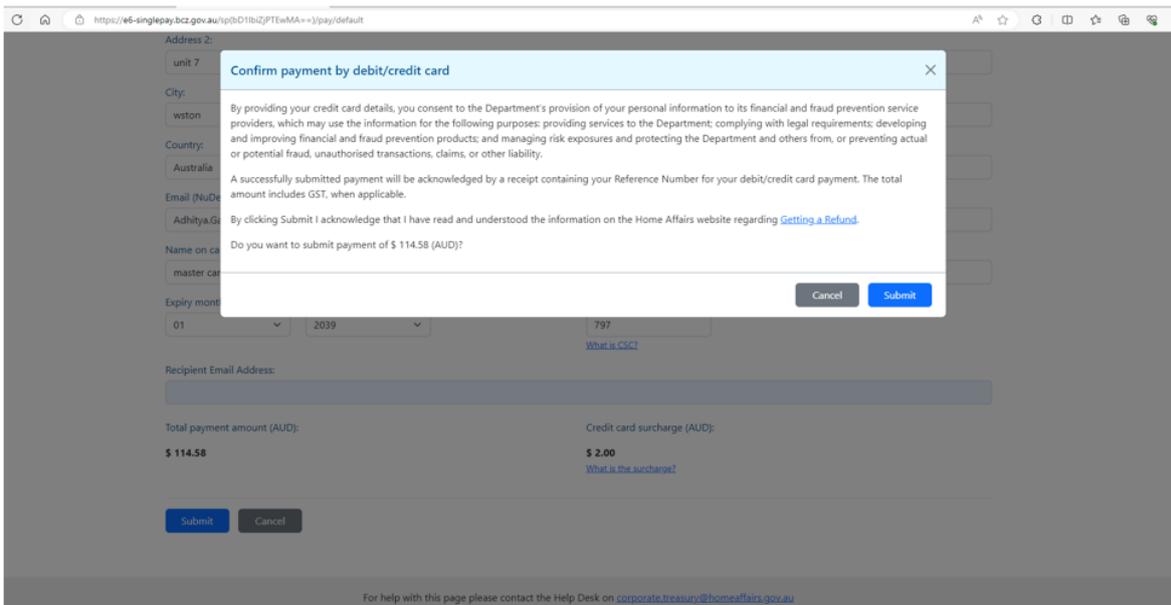
Name on card: Debit/credit card number:

Expiry month: Expiry year: CSC: [What is CSC?](#)

Recipient Email Address:

Total payment amount (AUD): \$ 114.58 Credit card surcharge (AUD): \$ 2.00 [What is the surcharge?](#)

- You will be navigated to the confirm payment by debit/credit card screen. Click on Submit or Cancel.



Bank Card verification will be happening in the background – depending on the authentication preferred by client and bank (SMS/email/phone applications/biometrics etc.).



Payment processed successfully.

Payment Receipt Screen displayed with all below details.

Payment Receipt

Status	Success
Receipt Number	200000534718
Date	11 October 2023
Customer Reference Number	50000450770
Debit/credit card number	557781*****004
Expiry date (MM/YY)	01/39
Name on debit card	master card
Payment Amount (AUD)	\$ 112.58
Surcharge (AUD)	\$ 2.00
What is the surcharge?	
Total Payment amount (AUD)	\$ 114.58

Send Email Receipt To :

Send

Make another Payment

Finish

For help with this page please contact the Help Desk on corporate.treasury@homeaffairs.gov.au

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6. If an additional receipt is required, add the email address in “send email receipt to:” field.

After that, click on Send.

Payment Receipt

Status	Success
Receipt Number	200000534718
Date	11 October 2023
Customer Reference Number	50000450770
Debit/credit card number	557781*****004
Expiry date (MM/YY)	01/39
Name on debit card	master card
Payment Amount (AUD)	\$ 112.58
Surcharge (AUD)	\$ 2.00
What is the surcharge?	
Total Payment amount (AUD)	\$ 114.58

Send Email Receipt To :

Send

A receipt has been emailed to

Make another Payment

Finish

Confirmation is displayed and email received.

7. Email received as below:

Dear Sir/Madam

Please retain the following information as confirmation that your payment has been received and processed successfully by The Department of Home Affairs.

Receipt Number	200000534718
Status	SUCCESS
Payment Date	11 October 2023
Customer Reference Number	50000450770
Payment Amount (AUD)	\$ 112.58
Surcharge Amount (AUD)	\$ 2.00
Total Amount	\$ 114.58
Name on debit card	master card
Debit/credit card number	-----
Expiry date (MM/YY)	-----

Yours sincerely,

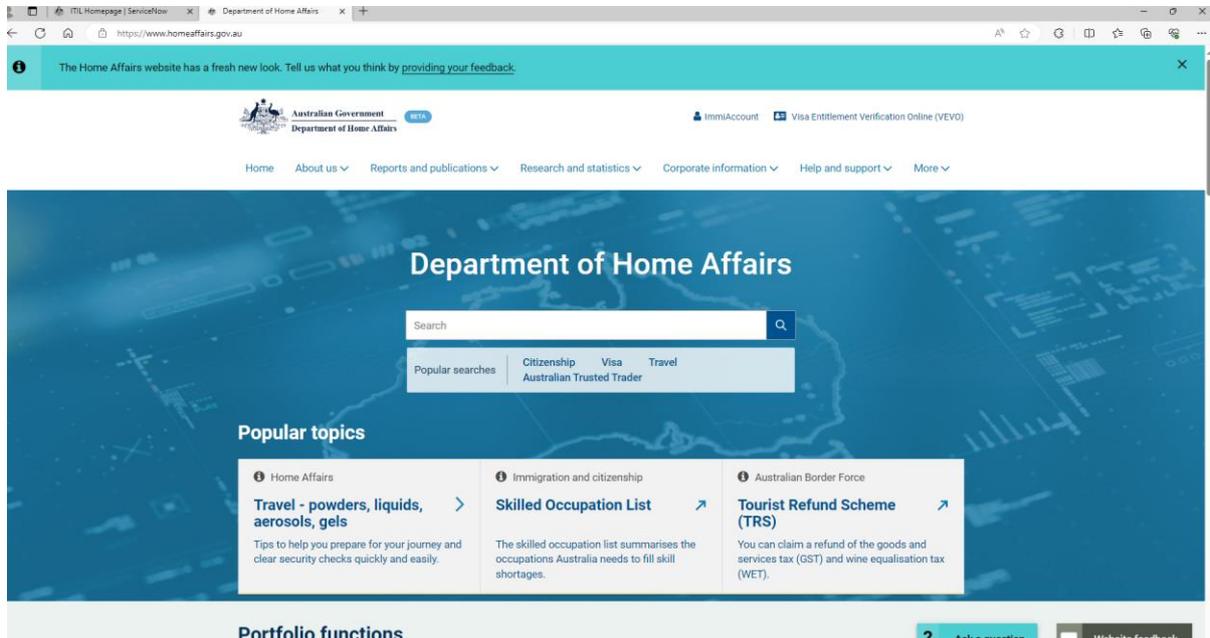
The Department of Home Affairs

Telephone: 02 6275 6108

8. Click on Make another payment or Finish

Finish takes you back to this portal

[Department of Home Affairs](https://www.homeaffairs.gov.au)



Make another payment will take you back to the single payment initial screen.

