



Australian Government
Department of Home Affairs

Westpac Online Payment Facility

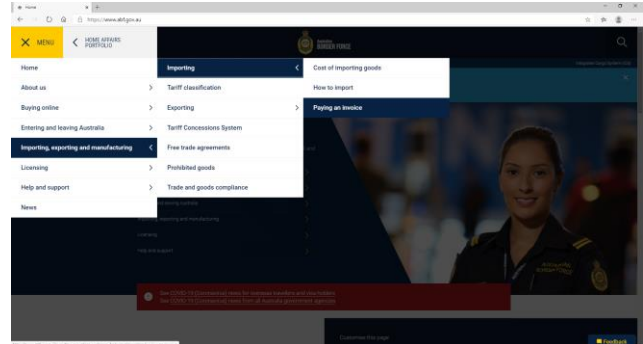
Registered Users – Login

Registered users can manage their payments to the Department of Home Affairs and the Australian Border Force (ABF) and keep a track of payment history using this facility. See the [Online Registration](#) help guide for assistance to become a registered user.

1. The Department of Home Affairs Westpac Online Payment Facility is accessed from the [ABF internet site](#).

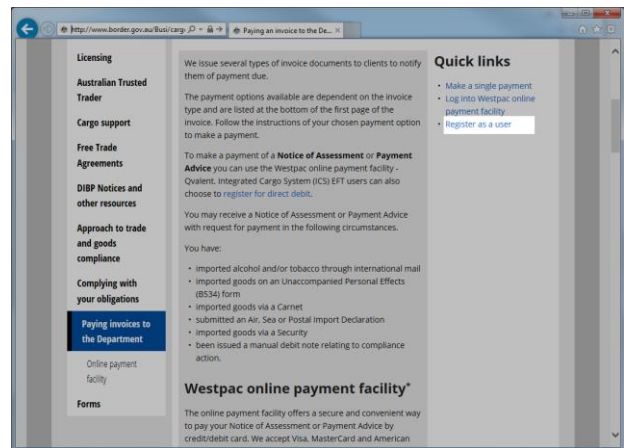
Click on the Menu in the top left and select:

- > Importing, exporting and manufacturing
- > Importing
- > Paying an invoice



The **Paying an Invoice** screen displays.


2. Scroll to the Registered User Option section and select **Login to Westpac payment facility**.



The **Department of Home Affairs Westpac Online Registration Introduction** screen displays.

3. You are now in the Westpac site and are viewing a secure page.

Enter your **user name** and **password** and click the **LOGIN** button.



Please Note: If you have forgotten your user name or password click the **forgot your password** link and follow the prompts to have a new password emailed to you.

[Back to the Australian Border Force home page](#)



Australian Government
Department of Home Affairs



The Department of Home Affairs Online Payments

User Name:


Password:


LOGIN

[Forgot your password?](#)

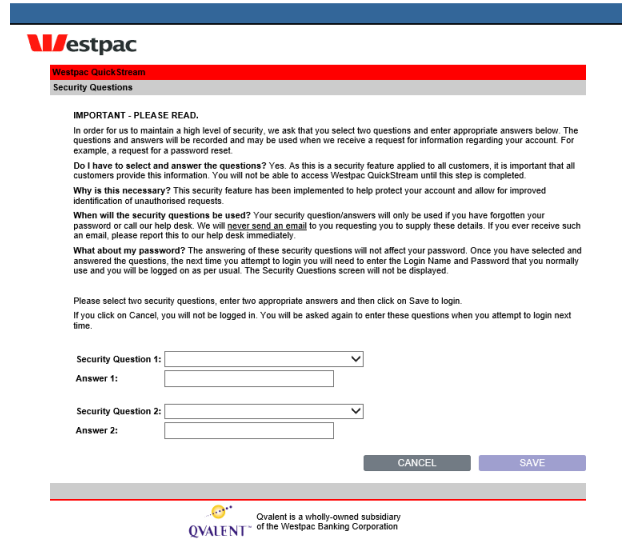
For help with this page, contact the Help Desk on corporate.treasury@homeaffairs.gov.au.

4. If you haven't updated your details in the administration pages you will receive the **Security Questions** screen which will prompt you to provide two questions and answers that can be asked of you to identify you in the event that you forget your password.

Complete the details and click the  button.



Please Note: You can change these questions any time in your Customer Account on the My Details screen. See [Registered Users – Administration](#) for more information.




Westpac
Westpac QuickStream
Security Questions

IMPORTANT - PLEASE READ.
In order for us to maintain a high level of security, we ask that you select two questions and enter appropriate answers below. The questions and answers will be recorded and may be used when we receive a request for information regarding your account. For example, a request for a password reset.
Do I have to select and answer the questions? Yes. As this is a security feature applied to all customers, it is important that all customers provide this information. You will not be able to access Westpac QuickStream until this step is completed.
Why is this necessary? This security feature has been implemented to help protect your account and allow for improved identification of unauthorised requests.
When will the security questions be used? Your security question/answers will only be used if you have forgotten your password or call our help desk. We will never send an email to you requesting you to supply these details. If you ever receive such an email, please report this to our help desk immediately.
What about my password? The answering of these security questions will not affect your password. Once you have selected and answered the questions, the next time you attempt to login you will need to enter the Login Name and Password that you normally use and you will be logged on as per usual. The Security Questions screen will not be displayed.

Please select two security questions, enter two appropriate answers and then click on Save to login.
If you click on Cancel, you will not be logged in. You will be asked again to enter these questions when you attempt to login next time.

Security Question 1:
Answer 1:
Security Question 2:
Answer 2:

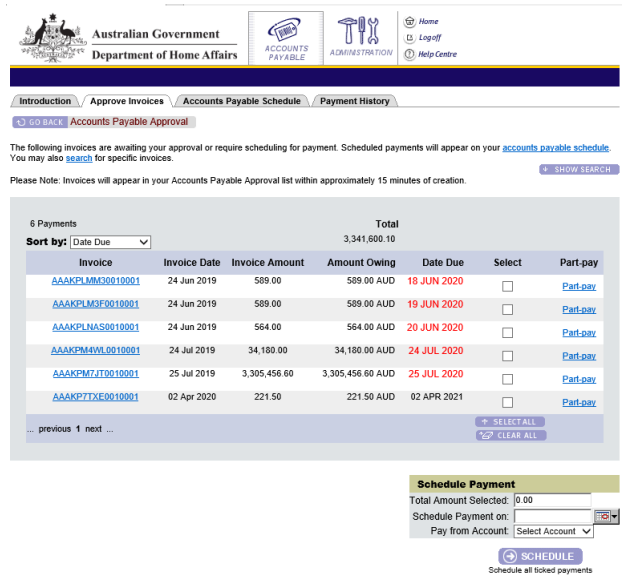
 QVALENT
Qvalent is a wholly-owned subsidiary of the Westpac Banking Corporation

5. If you have not previously set up a Direct Debit or Credit/Debit Card account, you will be directed to the Australian Bank Accounts tab in the Administration screens.

See the [Registered Users – Administration](#) help guide for assistance in administering your user account.

If you already have one or more payment accounts registered and have transactions awaiting your approval to be paid, you will be directed to the Approve Invoices tab in the Accounts Payable screens.

See the [Registered Users – Accounts Payable](#) help guide for assistance in administering your user account.



Australian Government
Department of Home Affairs

ACCOUNTS PAYABLE | ADMINISTRATION | Home | Logout | Help Centre

Introduction | Approve Invoices | Accounts Payable Schedule | Payment History

Go Back | Accounts Payable Approval

The following invoices are awaiting your approval or require scheduling for payment. Scheduled payments will appear on your [accounts payable schedule](#). You may also [search](#) for specific invoices.

Please Note: Invoices will appear in your Accounts Payable Approval list within approximately 15 minutes of creation.

Invoice	Invoice Date	Invoice Amount	Amount Owing	Date Due	Select	Part-pay
AAAKPLMM30010001	24 Jun 2019	589.00	589.00 AUD	18 JUN 2020	<input type="checkbox"/>	Part-pay
AAAKPLM3FD010001	24 Jun 2019	589.00	589.00 AUD	19 JUN 2020	<input type="checkbox"/>	Part-pay
AAAKPLNAS0010001	24 Jun 2019	564.00	564.00 AUD	20 JUN 2020	<input type="checkbox"/>	Part-pay
AAAKPM4WL010001	24 Jul 2019	34,180.00	34,180.00 AUD	24 JUL 2020	<input type="checkbox"/>	Part-pay
AAAKPM7JTD010001	25 Jul 2019	3,305,456.60	3,305,456.60 AUD	25 JUL 2020	<input type="checkbox"/>	Part-pay
AAAKP7TXE0010001	02 Apr 2020	221.50	221.50 AUD	02 APR 2021	<input type="checkbox"/>	Part-pay

6 Payments | Total: 3,341,600.10

Sort by:

Schedule Payment
Total Amount Selected: 0.00
Schedule Payment on:
Pay from Account:

Schedule all ticked payments

For help with this page please click on the Help icon at the top of the screen or contact the Help Desk on corporate.treasury@homeaffairs.gov.au. For information on the Department's payment processing timeframes please visit the Department website.