
23

DRAWBACK CLAIMS

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OVERVIEW

Section 168 of the *Customs Act 1901* provides that a Drawback may be payable on goods as prescribed in Regulation 129, or 131 of the *Customs Regulations 1926*.

A Drawback is the refunding of Customs duty paid on imported goods that were:

- exported in the same condition as they were imported, or
- subject to a process or treatment prior to exportation and then exported, or
- incorporated into other goods that were exported.

Drawback cannot be claimed where goods: -

- have been used in Australia other than for the purposes of exhibition, processing, treatment or further manufacture, or
- are valued at exportation at less than 25% of their imported value

Note: refunds of GST cannot be made through the Drawback process. For more information about refunds of GST contact the Australian Taxation Office on 13 28 66.

WHO IS ENTITLED TO LODGE A DRAWBACK?

Only the legal owner of the goods at the time of export has the right to claim Drawback unless these rights have been assigned by the exporter to another party.

Claimants must be registered as a Client in the Integrated Cargo System (ICS).

Registered claimants or customs brokers acting on their behalf will be able to create a drawback claim.

Note: claimants must be registered ICS clients and be shown as a Drawback Claimant on their ICS Client record. This means the Drawback Claimant Indicator should be "checked".

Note: for information on registration in the ICS go to Generic Manual 2 Registration of clients.

HOW WILL A DRAWBACK BE LODGED?

Drawbacks can be lodged in the ICS through Customs Interactive (CI).

Claims for Drawback may also be lodged manually using an approved form. This may be lodged by the Claimant or a licensed broker acting on their behalf. The form can be found at www.customs.gov.au and follow the links from 'Media, Publications and Forms'.

Note: The refund payment will only be available via EFT regardless of lodgement option.

CONDITIONS

Duty Drawback can only be claimed after goods have been exported and not later than 4 years - after the day on which the goods were exported. Goods exported prior to 21 October 2006 have 12 months to claim. To facilitate the provision of prima facie evidence of export all goods on which drawback is to be claimed are to be formally entered for exportation. (This means an EDN is required for each shipment claiming Drawback).

The minimum claim per application (currently) is \$100.

CREATING A DRAWBACK

The Drawback Create screen enables users with the appropriate access to enter the details and create a drawback claim in the ICS.



Tip: before attempting to create a drawback, ensure that you have all of the required information and codes.

The following table lists the codes that may be required in lodging a drawback and the fields to which fields they apply.

Field name	Type of code/identifier
Client ABN/CCID	Australian Business Number (ABN) or Customs Client Identifier (CCID)



Note: An ABN must be registered in the ICS to be a valid identifier. A CCID is generated by the ICS when a non-ABN client is registered.

To create a drawback:

Step 1. From the main menu, click on **Imports**, click on **Drawback Claims** and then click on **Create**.

The **Drawback Create** screen displays.

The screenshot shows the 'Drawback Create' screen in the ICS_A system. The form includes the following fields:

- Client ABN/CCID (text input)
- Client Name (text input with a 'Find' button)
- Broker Reference (text input)
- Client Reference (text input)
- Branch ID (text input)
- Assessment Method Type (dropdown menu)
- Contact Name (text input)
- Contact Phone No (text input)
- Amber Reason Type (dropdown menu with 'Amber Statement' selected)

Below the form is a table titled 'Line Summary Details' with columns: Line No, Assessment Method Type, Import Dec Id, Goods Description, Quantity, Unit, Rate (%), Amount (\$), and Remove Line. There is an 'Add Line' button to the right of the table. At the bottom of the screen are 'Save', 'Cancel', and 'Submit' buttons.

The Drawback Create screen enables users to enter the details to create a drawback claim in the ICS.

Step 2. In the **Client ABN/CCID** field, enter the client's Australian Business Number (ABN) or Customs Client Identifier (CCID).



Note: the Client ABN / CCID field can be populated directly by typing in the value or by using a search. To search, click on the Client Name **FIND** hyperlink, the Registered Client Search screen will display. Enter the client details to initiate the search. On return to the Drawback Create screen, the field is populated with the selected value.

Step 3. (Optional) In the **Broker Reference** field, enter the reference used by the broker in their own system.

Step 4. In the **Client Reference** field, enter any extra information that may be useful in lodging the drawback.

Step 5. (Optional) In the **Branch ID** field, enter the six-character branch identifier relating to the broker that is lodging the drawback.

Step 6. (Optional) In the **Assessment Method Type** field, click on the drop down button and select one of the following options:

- SHIPMENT BY SHIPMENT
- REPRESENTATIVE SHIPMENT

- IMPUTATION
- OTHER METHOD (only available for Customs users). Claimants who are claiming on goods that have a composite duty rate (e.g. alcohol LALS and ad valorem) or qualitative duty rate (e.g. sticks of tobacco) will need to submit their claims manually for this process.

Drawback Assessment Method	Description
Shipment By Shipment	Shipment by Shipment - the claim amount is calculated from the import documents which directly relate to the export consignment.
Representative Shipment	Representative Shipment - a typical 'representative' shipment is selected from a specified period or the averaging of the values of identical goods is costed over time.
Imputation	Imputation - Clients who can not obtain import documents from their suppliers can "impute" a Customs value based on 30% of the price from the supplier. Formulas are set out in the Customs Regulations. Only to be used for fully imported goods purchased in Australia by the exporter (i.e. goods that have not been further processed in Australia).
Other	Other Method = Another method suggested by the Client. Only available to internal Customs CI users

Step 7. In the **Contact Name** field, enter the name of the person who can be contacted for matters relating to the drawback.

Step 8. In the **Contact Phone No** field, enter the phone number of the person who can be contacted for matters relating to the drawback.

Step 9. (Optional) In the **Amber Reason Type** field, click on the drop-down button and select one of the following options:

- CALCULATION
- DECLARATION
- LEGACY MIGRATION (Note: No longer on the claim form)
- TIME.

AMBER CLAIMS. If a claimant is uncertain about information included in the claim, or omission of information from that claim, and considers that as a result the claim may be false or misleading in a material particular, the claimant must specify which of the following applies:

- (a) **CALCULATION.** Where the claimant is uncertain about the calculation of the drawback component.
- (b) **DECLARATION.** Where claimant is unsure about particular information in the responses to the declaration questions.
- (c) **TIME.** Where the claimant is uncertain that the goods subject to the claim for drawback were exported within the 4 year time limit.



Note: if a claim is an **Amber Claim** the claimant must detail the reasons for uncertainty in the Amber Claim section of this form.



Note: to exit this screen without saving, click on the Cancel button.



Note: the details of where the refund is to be paid to must be entered on the Refund Payment Details screen before submitting the drawback. To access this screen you must first enter the Client ABN or CCID. Refer to page **23.12**.



Note: it is possible to create the amber statement related to the drawback before submitting the drawback.

The following table lists the options available on the Drawback Create screen.

Option	Action	Result
To create the amber statement related to the drawback.	Click on the Amber Statement hyperlink.	The Drawback Amber Reason Create Statement screen displays.
To add an additional line to the drawback.	Click on the Add Line button.	The Drawback Line Create screen displays. Refer to page 23.8 .
To save the drawback for further editing without lodging the drawback.	Click on the Save button.	The Drawback View screen displays. Note: ensure that the drawback claim identifier is recorded, as it is the only search criteria that can be used to retrieve an incomplete drawback. Refer to page 23.17 .

To create a drawback line:

Step 10. Click on the **Add Line** button.

The **Drawback Line Create** screen displays.

The screenshot shows the 'Drawback Line Create' window. The title bar includes 'ICS_A INT_TEST HELP' and 'Drawback Line Create'. The main area is titled 'Drawback Details' and contains the following fields and controls:

- Line No 1**: Text input field.
- Import Declaration ID**: Text input field.
- Tariff Classification No**: Text input field.
- Export Quantity**: Text input field with a blue highlight.
- Rate (%)**: Text input field.
- Duty**: Text input field.
- Export Declaration No**: Text input field with a blue highlight.
- Goods Description**: Large text area with a blue highlight.
- Assessment Method Type**: Dropdown menu.
- Import Declaration Line No**: Text input field.
- Customs Value (\$)**: Text input field.
- Unit**: Text input field with a blue highlight.
- Amount (\$)**: Text input field with a blue highlight.
- Amber Reason Type**: Dropdown menu.

At the bottom of the window, there are four buttons: 'Add', 'OK', 'Cancel', and 'Add More Line(s)'.

The Drawback Line Create screen enables users to create lines of information for the drawback.

Step 11. (Optional) In the **Assessment Method Type** field, click on the drop down button and select one of the following options:

- SHIPMENT BY SHIPMENT
- REPRESENTATIVE SHIPMENT
- IMPUTATION
- OTHER METHOD. (Internal Use Only)

Step 12. (Optional) In the **Import Declaration ID** field, enter the unique identifier appearing on the import declaration related to the drawback line.

Step 13. (Optional) In the **Import Declaration Line No** field, enter the line number on the import declaration containing information related to the drawback line.

Step 14. (Optional) In the **Tariff Classification No** field, enter the eight-digit classification subheading related to the goods for the drawback.

Step 15. (Optional) In the **Customs Value (\$)** field, enter the value of the goods in the drawback line as specified by Customs.

Step 16. In the **Export Quantity** field, enter the quantity of the goods to be exported.

Step 17. In the **Export Unit** field, enter the unit of measurement that is used to measure the type of goods in the drawback line.



Note: the Export Unit field can be populated directly by typing in the value or by using a search. To search, click on the book icon and enter the name of the desired unit in the search window to initiate the search. On return to the Drawback Line Create screen, the field is populated with the selected value.

Step 18. (Optional) In the **Duty Rate (%)** field, enter the percentage of duty to be applied to the drawback line.

Step 19. In the **Duty Amount (\$)** field, enter the actual dollar amount applicable to the drawback line.

Step 20. (Optional) In the **Export Declaration No** field(s), enter the unique identifier for the export declaration related to the drawback.

Step 21. (Optional) In the **Amber Reason Type** field, click on the drop down button and select one of the following options:

- CALCULATION
- DECLARATION
- LEGACY MIGRATION - (Note No longer on the claim form)
- TIME.

Step 22. In the **Goods Description** field, enter a description of the goods that were exported.



Note: to exit this screen without saving, click on the Cancel button.

Step 23. Click on the **OK** button.

The **Drawback Create** screen displays with the line details populated.

The following table lists the options available on the Drawback Line Create screen.

Option	Action	Result
To add an extra Export Declaration No field.	Click on the Add button.	A blank Export Declaration No field will display under the current Export Declaration No field(s).
To add an additional line to the drawback.	Click on the Add More Line(s) button.	The information currently in the Drawback Line Create screen will be added to the drawback. The Drawback Line Create screen will be cleared for a new entry.

To enter details of how the refund is to be paid:

Step 24. Click on the **Refund Payment Details** hyperlink.

The **Refund Payment Details** screen displays.

The Refund Payment Details screen enables users to select the bank account into which Customs should pay the refund.

The screen is populated with the data relevant to the client identifier entered on the Drawback Create screen.

Step 25. Select the **Payee Declaration** checkbox if the payee is not the original owner or drawback claimant (i.e., if the Bank Account owner is the Broker or Other).

Step 26. (Optional) In the **Bank Account Owner Type** field, click on the drop-down button and select one of the following options:

- BROKER
- DRAWBACK CLAIMANT
- IMPORTER
- OTHER (only available for internal use).

Step 27. (Optional) In the **Bank Account BSB** field, enter the Bank State Branch (BSB) number of the account into which the refund is to be paid.

Step 28. (Optional) In the **Bank Account Number** field, enter the number of the account into which the refund is to be paid.

Step 29. (Optional) In the **Bank Account Number (confirm)** field, re-enter the number of the account into which the refund is to be paid.



Note: when an account number is entered into either the Bank Account Number or Bank Account Number (confirm) field, asterisks will be displayed in the field.

Step 30. (Optional) In the **Bank Account Name** field, enter the name that appears on the bank account into which the refund is to be paid.

Step 31. (Optional) In the **Client Bank Account** field, click on the drop-down button and select an alternative bank account to have the refund paid into.



Note: to close the screen without saving, click on the Cancel button.

Step 32. Click on the **OK** button.

The **Drawback Create** screen displays.

To enter responses to the drawback lodgement questions:

Step 33. Click on the **Lodgement Questions** hyperlink.

The **Drawback – Lodgement Questions Create** screen displays.

ID	Question	Response
283	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN PROCESSED, TREATED OR MANUFACTURED IN AUSTRALIA?	<input type="text"/>
284	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN RETURNED TO THE OVERSEAS SUPPLIER?	<input type="text"/>
285	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN USED IN AUSTRALIA FOR ANY PURPOSE OTHER THAN FOR PROCESSING, TREATING, MANUFACTURE, INSPECTION OR EXHIBITION?	<input type="text"/>
286	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN IMPORTED UNDER ITEM 41E OF SCHEDULE 4 TO THE CUSTOMS TARIFF ACT 1995 UTILISING ACIS DUTY CREDITS?	<input type="text"/>
287	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN THE SUBJECT OF ANOTHER PAYMENT OF DRAWBACK, REFUND, REMISSION OR REBATE?	<input type="text"/>

The **Drawback – Lodgement Questions Create** screen enables users to answer five mandatory questions relating to the lodgement of a drawback claim.

Step 34. In the **Response** field for each lodgement question, click on the drop-down button and select **YES** or **NO**, as appropriate to this claim.



Note: to exit this screen without saving, click on the Cancel button.

Step 35. Click on the **OK** button.

The **Drawback Create** screen displays.

Step 36. Click on the **Submit** button.



Note: when the Drawback View screen displays ensure that you record the Claim ID so that you can search for the drawback later.

The **Drawback View** screen displays.

SEARCHING FOR A DRAWBACK

The Drawback Search screen enables users with the appropriate access to perform a search for a drawback in the ICS.

Steps

To search for a drawback:

Step 1. From the main menu, click on **Imports**, click on **Drawback Claims** and then click on **Search**.

The **Drawback Search** screen displays.

The Drawback Search screen enables users to search for a drawback claim. The default search criteria in the Select Combination field will be Drawback Claim ID.

Step 2. In the **Select Combination** field, click on the drop-down button and select one of the following options:

- Drawback Claim ID (default)
- Client ABN/CCID & Drawback Lodgement Date Range
- Export Declaration Number
- Import Declaration Identifier
- Branch ID & Drawback Lodgement Date Range
- Drawback Claim Status & Drawback Lodgement Date Range
- Client ABN/CCID & Drawback Claim Status
- Broker Reference & Drawback Lodgement Date Range.



Tip: Choosing an appropriate search option will make searching more efficient. When a broad search option is used, a list will usually be returned. From this screen a specific document can be chosen.

Step 3. Enter the relevant values in the mandatory fields.



Note: to clear the search criteria entered, click on the Clear button.

Step 4. Click on the **Search** button.

If only one record is found, the **Drawback View** screen displays. Refer to page 23.18.

If more than one record is found, the **Drawback List** screen displays.

Client				Drawback			
Drawback Claim ID	ABN/CCID	Name	Reference	Total Claim (\$)	Payment (\$)	Lodgement Date	Claim Status
AAAANF69K	13002841287	BAYDECKO PTY LT	TESTING	1000.0	0.0	08 JUN 2004	LODGED
AAAANF9C3	13002841287	BAYDECKO PTY LT	DB ID NOT FINAL	1000.0	0.0	08 JUN 2004	LODGED

Records 1 - 2 of 2
[Prev](#) [Page](#) [Next](#) [Back](#) [New Search](#)

The Drawback List screen enables users to display a list of drawbacks meeting the search criteria entered in the Drawback Search screen.

The following table lists the options available on the Drawback List screen.

Option	Action	Result
To view the previous or next page of results. Note: only available if more than one page exists.	Click on the Page <u>Prev</u> or Next button.	The previous or next page of results will be displayed.
To perform another search (with existing search criteria retained).	Click on the Back hyperlink.	The Drawback Search screen displays with the previously entered search criteria.
To perform another search (with default search criteria).	Click on the New Search hyperlink.	The Drawback Search screen displays with the default search criteria

Step 5. Click on a hyperlink in the Drawback Claim ID column.

The **Drawback View** screen displays.

Drawback View - Microsoft Internet Explorer

EXT TEST HELP **Drawback View** Print Preview

Version 1

Drawback Details

Claim ID AAAANF69K Lodgement Date 08 JUN 2004
 Claim Status LODGED
 Client 13002841287 - BAYDECKO PTY LTD Client Reference TESTING
 Branch -
 Assessment Method Type REPRESENTATIVE SHIPMENT - B Broker Reference
 Total Drawback Claim (\$) 1000.0 Drawback Payment (\$) 0.0
 Contact Name NILA Contact Phone No 4951
 Amber Reason Type TIME [Amber Statement](#)

Customs Use Only

Customs Officer ID
 Manual Claim Indicator Large Claim Indicator

Line Summary Details

Lines 1 to 1 of 1 Go To Line No Prev Page Next

Line No	Assessment Method Type	Import Dec ID	Goods Description	Export		Duty	
				Quantity	Unit	Rate (%)	Amount (\$)
1	B - REPRESENTA		TEST	1000.0	KG	0.0	1000.0

[Lodgement Questions](#) [Financials](#) [Refund Details](#) [Outbound Msg](#)

Prev Record Next Amend Withdraw Add Line(s)

The Drawback View screen enables users to display the full details of a drawback. The user is able to access links to many other screens in the ICS for information relating to the drawback.



Note: if the Drawback View screen was accessed by the Save button on the Drawback Create screen, ensure that the drawback claim identifier is recorded, as it is the only search criteria that can be used to retrieve an incomplete drawback.

The following tables list the options available on the Drawback View screen.

Option	Action	Result
To view an earlier or later version of the drawback. Note: only available if more than one version exists.	Click on the version < or > buttons	The previous or next version of the drawback displays
To view the amber statement related to the drawback	Click on the Amber Statement hyperlink	The Amber Statement View screen displays
To view the previous or next page of results. Note: only available if more than one page exists	Click on the Page Prev or Next page button.	The previous or next page of results displays.
To view details of any financial transactions related to the drawback.	Click on the Financials hyperlink	The Financial Transaction View screen displays.
To view the details of any refund details for the drawback.	Click on the Refund Details hyperlink	The Refunds View screen displays.
To view the message advice for the drawback.	Click on the Outbound Msg hyperlink.	The Outbound Message Search screen displays.

Option	Action	Result
To view the previous or next record. Note: only available if more than one record exists	Click on the Record Prev or Next record button.	The previous or next records or line will display.
To amend the drawback. Note: if there is an incomplete version of the drawback, the incomplete version will be displayed in the current screen	Click on the Amend button.	The previous or next record or line will display. Refer to page 23.24 .
To withdraw the drawback.	Click on the Withdraw button.	A confirmation box displays. Refer to page 23.31 .
To add additional lines to the drawback.	Click on the Add Line(s) button.	The Drawback Line Create screen displays. Refer to page 23.9 .
To delete a Drawback version	Click on the Delete Version button	Allows an incomplete version to be deleted. Refer to page 23.29 .

To view the details of a particular line in the drawback:

Step 6. Click on a hyperlink in the Line No column.

The **Drawback Line View** screen displays.

The Drawback Line View screen enables users to view the details of one particular line that has been created for the drawback claim.

The following table lists the options available on the Drawback Line View screen.

Option	Action	Result
To view the previous or next line in the drawback. Note: only available if more than one line exists.	Click on the Line Prev or Next line button.	The previous or next line displays.
To view the amber statement related to the drawback.	Click on the Amber Statement hyperlink.	The Amber Statement View screen displays.

To view the responses to the drawback lodgement questions:

Step 7. From the Drawback View screen, click on the **Lodgement Questions** hyperlink.

The **Drawback – Lodgement Questions View** screen displays.

Drawback - Lodgement Questions View

EXT TEST HELP Print Preview

Drawback Details

Drawback Claim ID	AAAAF69K	Lodgement Date	08 JUN 2004	Version	1
Client Reference	TESTING	Broker Reference			

Questions

In order to lodge this Drawback Claim the following questions MUST be answered:

ID	Question	Response
283	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN PROCESSED, TREATED OR MANUFACTURED IN AUSTRALIA?	NO
284	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN RETURNED TO THE OVERSEAS SUPPLIER?	NO
285	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN USED IN AUSTRALIA FOR ANY PURPOSE OTHER THAN FOR PROCESSING, TREATING, MANUFACTURE, INSPECTION OR EXHIBITION?	NO
286	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN IMPORTED UNDER ITEM 41E OF SCHEDULE 4 TO THE CUSTOMS TARIFF ACT 1995 UTILISING ACIS DUTY CREDITS?	NO
287	HAVE (OR WILL) ANY GOODS COVERED BY THIS CLAIM BEEN THE SUBJECT OF ANOTHER PAYMENT OF DRAWBACK, REFUND, REMISSION OR REBATE?	NO

The Drawback – Lodgement Questions View screen enables users to view previously entered responses to the lodgement questions.

All fields are read-only.

To view the financial details of the drawback:

Step 8. From the Drawback View screen, click on the **Financials** hyperlink.

The **Financial Transactions View** screen displays.

Financial Transactions View

ICS_A EXT_TEST HELP Version 1

Payment Information

Customs Document ID	AAACJJX9J	Customs Document Type	DRAWBACK CLAIM
Transaction ID	AAACJJYAM	Transaction Type	REFUND
Transaction Status	REFUND PAID	Date Payment / Refund Approved	
Branch		Payment Due Date	03 SEP 2009
EFT Payment Indicator	Y	EFT Payment Approved Indicator	Y
Client	66015286036 AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE		
Bank Account Owner Type	DRAWBACK CLAIMANT	Transaction(\$)	500.00
Bank Account Name	SEAN B ACS	BSB / Account No	062911 - 4444

Line Details

Revenue Sub-Head	Revenue Sub-Head Name	Revenue(\$)
000010	CUSTOMS DUTY	500.00

Consolidation Information

Consolidation ID	AAACJJ3P70010001	Consolidation Status	PAID
Total(\$)	500.00		

[FMIS Information](#)

Prev Record Next

AMENDING A DRAWBACK

The Drawback Amend screen enables users with the appropriate access to make changes to or complete a drawback that has previously been entered into the ICS.

To amend a drawback:

Step 1. From the Drawback View screen, click on the **Amend** button.

The **Drawback Amend** screen displays.

Drawback Amend - Windows Internet Explorer

ICS_A EXT_TEST HELP **Drawback Amend**

Drawback Details

Claim ID AAACH4LJ4 Lodgement Date 24 MAR 2009
 Claim Status LODGED
 Client 66015286036 - AUSTRALIAN CUSTOMS AND BORDER PROTE
 Broker Reference
 Branch ID
 Assessment Method Type
 Total Drawback Claim (\$) 500.00
 Contact Name CHRIS Contact Phone No 555
 Amber Reason Type [Amber Statement](#)

Line Summary Details

Line No	Assessment Method Type	Import Dec Id	Goods Description	Export		Duty		Remove Line
				Quantity	Unit	Rate (%)	Amount (\$)	
1	C IMPUTATION	SS		50.0	NO	0.0	500.00	

[Refund Payment Details](#) [Lodgement Questions](#)

Save Cancel Submit

The Drawback Amend screen enables users to make changes to or complete a drawback that has previously been entered into the ICS.

The following fields are read-only:

- Claim ID
- Lodgement Date
- Claim Status
- Client
- Total Drawback Claim (\$)



Note: the fields in the Line Summary Details section cannot be amended from this screen. To amend these fields click on a hyperlink in the Line No column.

The following fields can be amended if required:

- Broker Reference
- Client Reference
- Branch ID
- Assessment Method Type
- Contact Name
- Contact Phone No
- Amber Reason Type
- Remove Line.



Note: to exit this screen without saving, click on the Cancel button.

Step 2. Click on the **Submit** button.

The **Drawback View** screen displays.

The following table lists the options available on the Drawback Amend screen.

Option	Action	Result
To view the amber statement related to the drawback.	Click on the Amber Statement hyperlink.	The Amber Statement View screen displays.
To enter responses to the drawback lodgement questions.	Click on the Lodgement Questions hyperlink.	The Drawback – Lodgement Questions Create screen displays. Refer to page 23.12 .
To save the drawback for further editing without lodging the drawback.	Click on the Save button.	The Drawback View screen displays. Refer to page 23.17 .

To amend a previously created drawback line:

Step 3. Click on a hyperlink in the Line No column.

The **Drawback Line Amend** screen displays.

The screenshot shows the 'Drawback Line Amend' web application. The interface includes a header with 'EXT TEST' and 'HELP' links, and a 'Print Preview' button. The main form area is titled 'Drawback Details' and contains several sections of input fields. On the left, there are fields for 'Line No 1', 'Import Declaration ID', 'Tariff Classification No', 'Quantity' (set to 1000.0), 'Unit' (set to KG), 'Rate (%)' (set to 0.0), 'Amount (\$)' (set to 1000.0), 'Duty' (set to 0.0), 'Export Declaration No' (set to AAAAANF64A), and 'Goods Description' (set to TEST). On the right, there are fields for 'Assessment Method Type' (set to REPRESENTATIVE SHIPMENT), 'Import Declaration Line No' (set to 0), 'Customs Value (\$)' (set to 0.0), and 'Amber Reason Type' (set to TIME). An 'Add' button is located between the 'Export Declaration No' and 'Amber Reason Type' fields. At the bottom of the form, there are 'OK' and 'Cancel' buttons.

The Drawback Line Amend screen enables users to edit or complete a previously created drawback line.

The Line No field is read-only.

All other fields are amendable.



Note: to exit this screen without saving, click on the Cancel button.

Step 4. Make any required changes to the drawback line details.

Step 5. Click on the **OK** button.

The **Drawback Amend** screen displays.

The following table lists the options available on the Drawback Line Amend screen.

Option	Action	Result
To add an extra Export Declaration No field.	Click on the Add button.	A blank Export Declaration No field will display under the current Export Declaration No field.

To amend the details of how the refund is to be paid:

Step 6. Click on the **Refund Payment Details** hyperlink.

The **Refund Payment Details** screen displays.

The Refund Payment Details screen enables users to select the bank account into which Customs should pay the refund.

The screen is populated with the data relevant to the client identifier entered on the Drawback Create screen.

Step 7. Select the **Payee Declaration** checkbox.

Step 8. (Optional) In the **Bank Account Owner Type** field, click on the drop down button and select one of the following options:

- BROKER
- DRAWBACK CLAIMANT
- IMPORTER
- OTHER.

Step 9. (Optional) In the **Bank Account BSB** field, enter the Bank State Branch (BSB) number of the account into which the refund is to be paid.

Step 10. (Optional) In the **Bank Account Number** field, enter the number of the account into which the refund is to be paid.

Step 11. In the (Optional) **Bank Account Number (confirm)** field, re-enter the number of the account into which the refund is to be paid.



Note: when an account number is entered into either the Bank Account Number or Bank Account Number (confirm) fields, asterisks will be displayed in the field.

Step 12. (Optional) In the **Bank Account Name** field, enter the name that appears on the bank account into which the refund is to be paid.

Step 13. (Optional) From the **Client Bank Account** drop down list, select an alternative bank account to have the refund paid into.

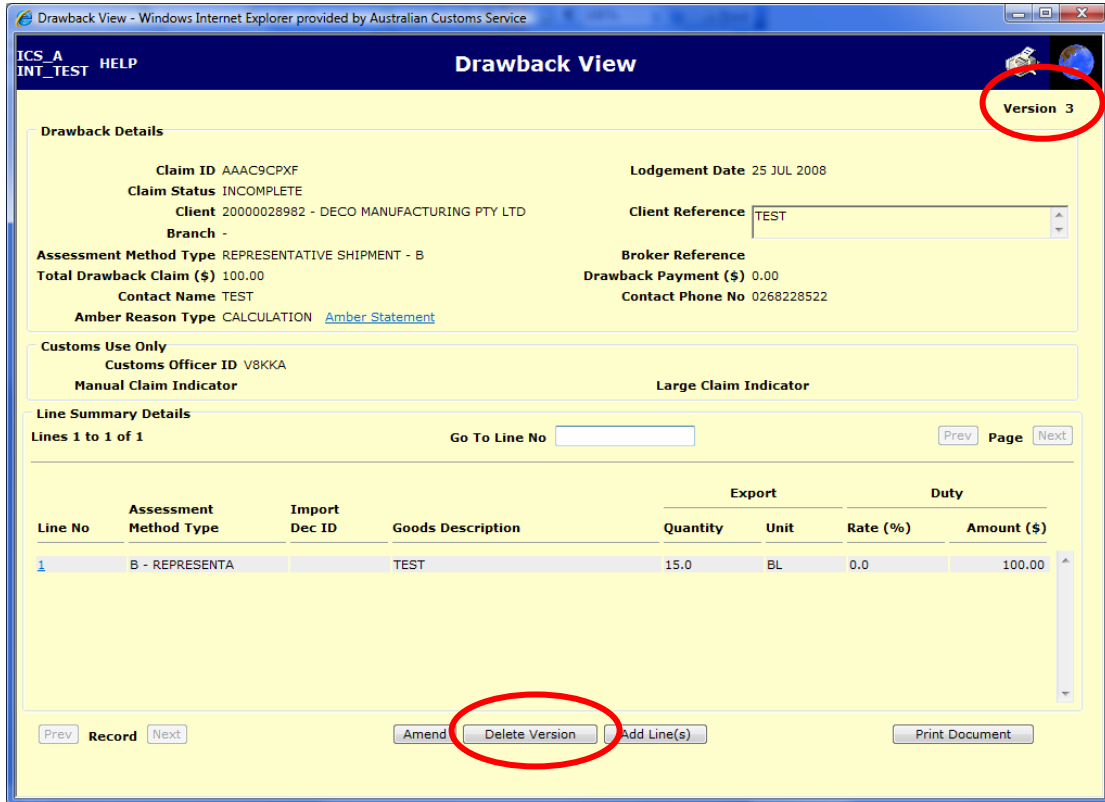


Note: to close the screen without saving, click on the Cancel button.

Step 14. Click on the **OK** button.

The **Drawback Amend** screen displays.

DELETING A DRAWBACK VERSION



Drawback View - Windows Internet Explorer provided by Australian Customs Service

ICS_A INT_TEST HELP **Drawback View** **Version 3**

Drawback Details

Claim ID AAAC9CPXF Lodgement Date 25 JUL 2008
 Claim Status INCOMPLETE
 Client 20000028982 - DECO MANUFACTURING PTY LTD Client Reference TEST
 Branch -
 Assessment Method Type REPRESENTATIVE SHIPMENT - B Broker Reference
 Total Drawback Claim (\$) 100.00 Drawback Payment (\$) 0.00
 Contact Name TEST Contact Phone No 0268228522
 Amber Reason Type CALCULATION [Amber Statement](#)

Customs Use Only
 Customs Officer ID V8KKA
 Manual Claim Indicator Large Claim Indicator

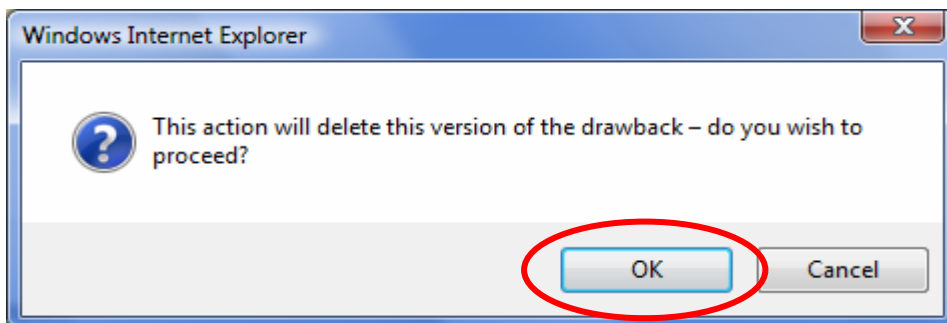
Line Summary Details
 Lines 1 to 1 of 1 Go To Line No Prev Page Next

Line No	Assessment Method Type	Import Dec ID	Goods Description	Export		Duty	
				Quantity	Unit	Rate (%)	Amount (\$)
1	B - REPRESENTA		TEST	15.0	BL	0.0	100.00

Prev Record Next Amend **Delete Version** Add Line(s) Print Document

Click on the Delete Version button on the incomplete version.

A pop-up box will then be displayed asking the user to confirm the deletion.



Windows Internet Explorer

? This action will delete this version of the drawback – do you wish to proceed?

OK Cancel

When OK is selected on the pop-up box the previous version will be displayed in the drawback view screen.

Drawback View - Windows Internet Explorer provided by Australian Customs Service

ICS_A INT_TEST HELP Drawback View

Version 2

Drawback Details

Claim ID AAAC9CPXF Lodgement Date 25 JUL 2008
 Claim Status AMENDED
 Client 20000028982 - DECO MANUFACTURING PTY LTD Client Reference TEST
 Branch -
 Assessment Method Type REPRESENTATIVE SHIPMENT - B Broker Reference
 Total Drawback Claim (\$) 100.00 Drawback Payment (\$) 0.00
 Contact Name TEST Contact Phone No 0268228522
 Amber Reason Type CALCULATION [Amber Statement](#)

Customs Use Only
 Customs Officer ID V8KKA
 Manual Claim Indicator Large Claim Indicator

Line Summary Details
 Lines 1 to 1 of 1 Go To Line No Prev Page Next

Line No	Assessment Method Type	Import Dec ID	Goods Description	Export		Duty	
				Quantity	Unit	Rate (%)	Amount (\$)
1	B - REPRESENTA		TEST	15.0	BL	0.0	100.00

[Event History](#) [Evaluation Log](#) [Lodgement Questions](#) [Approval/Rejection](#) [Financials](#) [Refund Details](#) [Customs Actions/Updates](#) [Outbound Msg](#) [Information](#)

Prev Record Next Amend Withdraw Add Line(s) Print Document

Version 2 – the previous version is now displayed.

WITHDRAWING A DRAWBACK

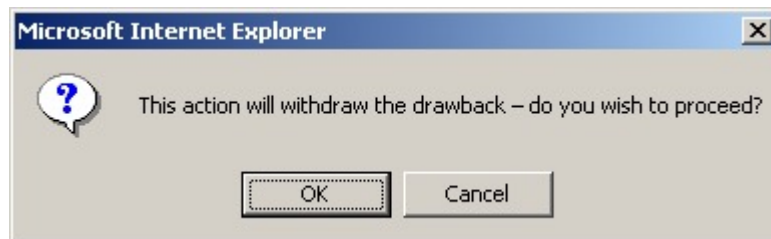
The Drawback View screen enables users with the appropriate access to withdraw a previously entered drawback.

To withdraw a drawback:

Step 1. Ensure the Drawback View screen is displayed.

Step 2. Click on the **Withdraw** button.

A confirmation box displays.



Step 3. Click on the **OK** button.

The **Drawback View** screen redisplay with a **Withdrawn** indicator displayed in red text at the top of the screen.

RELATED TOPICS

The manual Claim for Drawback form (B807) is located [here](#).

The form can also be found at www.customs.gov.au and follow the links from 'Media, Publications and Forms'

FURTHER ASSISTANCE

For drawback Information contact 1300 304 322

Email: drawbacks@customs.gov.au

For cargo support email cargosupport@customs.gov.au or phone 1300 558 099.

For information about GST contact the Australian Taxation Office on 13 28 66.