Australian
BORDER FORCE

Australian Customs Notice No. 2026/37

Completing Mandatory Continuing Professional Development for Licensed Customs Brokers

This Australian Customs Notice (ACN) provides information to licensed customs brokers on how to complete the mandatory Continuing Professional Development (CPD) module provided online by the Australian Border Force (ABF) for the **2026/27 CPD year**.

ACN 2023/11 introduced the requirement for all licensed customs brokers to complete the ABF's mandatory online CPD module by 31 March of each CPD year.

The ABF issues a customs broker licence subject to a number of conditions as specified in the *Customs Act 1901*. The requirement to undertake sufficient CPD activity is a condition of a customs broker licence and is detailed on the ABF website.

It is essential that the ABF has a high degree of confidence that customs brokers will meet the requirements of their licence and exercise their function in a professional, correct and responsible manner. This ensures that risks can be identified and addressed by the ABF, the correct duty is paid, and that declarations made to the ABF are accurate.

The ABF's mandatory CPD module for the 2026/27 CPD year will be available online from 4 January 2027 to 31 March 2027 and will cover topics such as due diligence, piggybacking and current import requirements on vaping goods and engineered stone. Customs brokers will attain 3 CPD points from Stream B by completing the module.

To complete the CPD module, users will need to access the ABF Australian Trusted Trader (ATT) training portal via https://australianborderforce.birchlp.com.au/ and sign in.

Existing members will have their accounts automatically reactivated on 4 January 2027. As part of this process, users will receive an email from noreply@australianborderforce.birchdlp.com advising them to reset their password to access the portal. Once the password has been reset using the link provided in the email, users will be able to log in with their existing username and new password.

If you are not an existing portal member, click the 'sign up' hyperlink and fill in the required information to gain access. Please include your full name and customs broker licence number to ensure CPD points are assigned correctly.

Additional information on accessing the training portal can be found at https://www.abf.gov.au/licensing/brokers/when-you-have/professional-development.

If further assistance with the training portal or module is required, please contact Broker Licensing at brokers.licensing@abf.gov.au

Once signed into the portal select the course 'Customs Brokers – Mandatory Continuing Professional Development module 2026/2027 CPD Year' from the available course catalogue. Once selected, users will be able to commence the module by selecting 'Launch'.

Once the module has been completed, a certificate of completion will be generated. Users may download their certificate from their portal profile, however, this will not be required to be provided to the ABF.

Any enquiries concerning this ACN should be directed to Broker Licensing via email to brokers.licensing@abf.gov.au.

Lyn Foster

Superintendent Customs Licensing and TRS Administration
Customs and Trade Compliance Branch
Operations Group

Australian Border Force

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