Australian Customs Notice
No. 2021/39

Home Affairs Type 3 Digital Certificate Replacement

The Department of Home Affairs' existing Type 3 digital certificate will be replaced with a new **SHA2** Gatekeeper certificate **on 29 September 2021**.

This means that users who send messages to the Integrated Cargo System (in both Industry Test and Production), using electronic data interchange (EDI) must continue to use the current Home Affairs certificate until 23:59, 28 September 2021 and **must switch to the new Home Affairs certificate from 29 September 2021**.

This replacement does not affect any digital certificates you or your organisation may have purchased.

Who does the changeover affect?

If you, your company, or your clients are communicating with Home Affairs using any type of EDI package, it will be necessary to install the new Home Affairs **SHA2** Gatekeeper certificate into your EDI Application. Please note that Home Affairs does not provide technical support for 3rd Party Software packages.

The changeover does not affect organisations who only use Cargo Interactive (CI).

What should I do?

A copy of the new Home Affairs Type 3 certificate can be downloaded from this page: https://www.abf.gov.au/help-and-support/ics/integrated-cargo-system-(ics)/using-the-ics/digital-certificates

The Department will be changing over to the new certificate during the 00:00-04:00 outage window on Wednesday 29 September 2021.

Clients must continue to use the existing Home Affairs certificate for all EDI message transactions up until 23:59 on Tuesday 28 September 2021, and then use the new Home Affairs certificate for all EDI message transactions from Wednesday 29 September 2021 onwards.

All messages sent by the Department after the changeover outage will be signed using the new Home Affairs certificate, so at that point if you have not yet changed your systems to use the new certificate, your EDI software will fail to authenticate new messages and will reject them.

All EDI messages that you send to the Department after the changeover must be encrypted using the new Home Affairs certificate or they may be rejected by the Department.

Message for IT support staff and developers.

Please note that the new Home Affairs certificate will be **SHA2**.

Developers should be aware that your clients have been advised to contact you for instructions about the changeover if you have implemented your own PKI solution.

Any questions?

Please contact Cargo Support via email at cargosupport@abf.gov.au or phone 1300 558 099.