



**Australian  
BORDER FORCE**

# Australian Customs Notice No. 2021/32

## Registration for the new Integrated Cargo System Business Continuity Plan Subscription list

### New Integrated Cargo System Business Continuity Plan System

The Integrated Cargo System (ICS) is the only method of electronically reporting the legitimate movement of goods across Australia's borders. In the event of an ICS outage or ICS slow response times, it is critical that industry are able to access alternative cargo reporting procedures to minimise disruption to daily business operations.

The Department, in partnership with Industry and the Department of Agriculture, Water and the Environment (DAWE) developed an Integrated Cargo System Business Continuity Plan (ICS BCP). The plan and supporting documentation can be found on the [ICS Outages Webpage](https://www.abf.gov.au/help-and-support/ics/integrated-cargo-system-(ics)/using-the-ics/outages) at [https://www.abf.gov.au/help-and-support/ics/integrated-cargo-system-\(ics\)/using-the-ics/outages](https://www.abf.gov.au/help-and-support/ics/integrated-cargo-system-(ics)/using-the-ics/outages).

To improve the reporting and movement of critical cargo in the event of an ICS outage, a new ICS BCP system will be implemented from December 2021. The new system will deliver automated reports, minimise manual intervention and provide a new secure email channel which will protect commercial information sent during a BCP event.

### Register for the new subscription list

The Department is seeking current ICS Digital Certificate Holders who wish to subscribe to the new ICS BCP system. Subscribers will be able to:

- Receive ICS BCP invocation and revocation notification emails using the Home Affairs Public Encryption Key required to send reports and contingency files during a BCP event.
- Submit (via the nominated registered email) contingency reports including contingency Import Declarations, Underbond Movement, Arrival Reports, and Export Reports. A full list can be found on the [ICS Outages Webpage](https://www.abf.gov.au/help-and-support/ics/integrated-cargo-system-(ics)/using-the-ics/outages). The email will be used to confirm that the contingency file has come from a registered source, consequently only subscribed users with a registered email will be able to submit reports during a BCP events.
- Receive the outcome of submitted contingency reports after processing.

To subscribe, please send an email to [ICSBCSSupport@abf.gov.au](mailto:ICSBCSSupport@abf.gov.au) providing the nominated email address that will be used to send and receive communications and reports during a BCP event. Registration will open from **9 August 2021** and close on **29 August 2021 12:00am AEST**.

9 August 2021