



Australian
BORDER FORCE



AUSTRALIAN
TRUSTED TRADER

Australian Trusted Trader

**BENEFITS
BOOKLET**

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Program Overview

What is Australian Trusted Trader?

The Australian Trusted Trader program (ATT) is a government partnership with Australian businesses to streamline legitimate trade. ATT reduces red tape at the border for Trusted Traders, improves certainty in export markets, and expedites the flow of your cargo in and out of Australia—which means faster access to market.

ATT accredits Australian businesses that can demonstrate a secure international supply chain and compliant trade practices. ATT is a free and voluntary program administered by the Australian Border Force (ABF). Once accredited, businesses have access to a growing range of benefits that simplify their customs processes.

Who can become a Trusted Trader?

ATT is open to all businesses involved in international trade in goods, including sole traders, and small, medium, and large businesses. To apply for ATT accreditation your business must:

- have been active in the international supply chain for at least two years;
- be financially solvent; and
- have an Australian Business Number (ABN).

Benefit Eligibility

Benefit	Importers	Exporters	Service Providers
ABF Account Manager	•	•	•
Authorised Economic Operator Mutual Recognition Arrangements		•	
Priority Trade Services	•	•	
Origin Advance Ruling	•		
A Seat At The Table	•	•	•
Duty Deferral Plus	•		
Priority Treatment of Goods at the Border	•	•	
Temporary Skill Shortage Visa	•	•	•
Use of the ATT Logo	•	•	•
Streamlined access to APEC Business Travel Card	•	•	•
Consolidated Cargo Clearance	•		
Consolidated Cargo Reporting	•		•
Monthly Reports	•	•	
Origin Waiver	•		
Continuing Professional Development			•
Known Consignor		•	•

* Unless otherwise specified or excluded in your ATT agreement *Service Providers acting on behalf of Trusted Trader clients are able to access benefits on behalf of these clients.

ABF Account Manager

What is the ABF Account Manager benefit?

All accredited Trusted Traders are assigned an ABF Account Manager, a convenient point of contact between your business and the ABF.

Your ABF Account Manager can help you access your benefits, provide advice on trade compliance issues, and help escalate the investigation of shipment delays.

Your ABF Account Manager will also update you on new benefits, Trusted Trader events, regulatory changes, and other information relevant to your business.

Who is eligible for this benefit?

All accredited Trusted Traders are allocated an ABF Account Manager.

What does it mean for your business?

Your ABF Account Manager is your point of contact in the ABF. If you have any suggestions for new Trusted Trader benefits, or if an existing benefit is not working for you, your ABF Account Manager will be happy to hear your ideas or concerns.

Your ABF Account Manager will work with you to continuously improve your international supply chain security and trade compliance.

Authorised Economic Operator (AEO) Mutual Recognition Arrangements (MRA)

What are AEO MRAs?

Authorised Economic Operator (AEO) Mutual Recognition Arrangements (MRAs) are made between the ABF and the customs agencies of our key trading partners.

Under these reciprocal arrangements, our AEO MRA partners will recognise and provide accredited Trusted Traders with preferential treatment when their goods arrive at partners' borders.

The ABF also recognises foreign businesses accredited by our AEO MRA partners and provides preferential treatment to their goods upon arrival in Australia, where possible.

The ABF is a party to nine of the world's 91 AEO MRAs, and has signed arrangements with the customs administrations of:

- Canada
- People's Republic of China
- Hong Kong SAR
- New Zealand
- Republic of Korea
- Singapore
- Japan
- Taiwan
- Thailand

The ABF continues to negotiate AEO MRAs with other key trading partners.

Who is eligible for this benefit?

All Trusted Trader exporters will benefit from AEO MRAs with our partner economies.

What does it mean for your business?

As a Trusted Trader exporter, our AEO MRA partner economies will recognise your AEO status.

Your recognised Trusted Trader status will improve the reliability and predictability of border processing of your goods by our partner customs agencies.

Where possible, your goods will be given preferential treatment upon arrival at the border of an AEO MRA partner economy, often resulting in a quicker customs clearance and allowing faster access to international markets.

Australia has signed AEO MRAs with nine key trading partners. These economies are well aligned with Trusted Traders' key international markets. This maximises the benefits of Australian Trusted Trader to traders and by extension, the Australian economy.

Priority Trade Services

What is the Priority Trade Services benefit?

Trusted Traders may be eligible to receive priority service when requesting advice or assistance on the following Trade services:

Advance ruling applications

Advance rulings are formal binding decisions in relation to tariff, valuation and origin goods. Advance rulings help to minimise clearance delays at the border and provide certainty of customs-related import costs.

Advance ruling reviews

Where a Trusted Trader seeks to review the outcome of a tariff, valuation or origin ruling, an internal review can be requested. This request must be in writing and provide detailed reasons as to why the decision may be incorrect.

Duty drawback

Drawback applications allow Trusted Trader exporters to claim a refund of customs duty paid on imported goods that are exported from Australia where the goods are unused since importation, or are treated, processed or incorporated into other goods for export.

Refund applications for customs import duty

Trusted Traders may be eligible to a refund for some, or all, of the Customs and indirect duty that was paid on imported goods. The eligibility requirements are outlined under *Customs Regulation 2015* and *Customs (International Obligations) Regulation 2015*.

Remission applications for customs import duty

Trusted Traders may be eligible for priority processing for Remission of duty applications where goods subject to Customs control are stored in warehouses licensed under Section 79 of the *Customs Act 1901* and have deteriorated or have been damaged while under Customs control.

Who is eligible for this benefit?

All Trusted Trader importers and exporters can receive priority trade services.

To ensure you are eligible for preferential treatment under this benefit you must lodge your application correctly, providing all required information.

For full details, please contact your account manager.

What does it mean for your business?

Trusted Traders are given preferential treatment by the ABF primarily in times of peak processing, which saves time waiting for the outcome of remission, refund or drawback applications or advance rulings.

This priority can also translate into a financial and time-saving benefit, as applications are processed faster.

Origin Advance Ruling

What is the Origin Advance Ruling benefit?

This benefit makes it easier to claim preferential tariff treatment under the China-Australia Free Trade Agreement (ChAFTA). For most originating goods, this reduces import duties to zero.

This benefit allows Trusted Trader importers to request a single, special advance ruling that refers to goods classified under multiple tariff classifications and origin criteria, which meet the rules of origin and consignment rules under ChAFTA. The Origin Advance Ruling replaces the need for multiple conventional advance rulings, is valid for five years, and enables the use of a Declaration of Origin instead of a Certificate of Origin.

Who is eligible for this benefit?

The Origin Advance Ruling is available to Trusted Trader importers who:

- Import goods originating in People's Republic of China; and
- Comply with the rules of origin under ChAFTA.

What does it mean for your business?

Allowing multiple tariff classifications and multiple origin criteria on the same Origin Advance Ruling will save time and money. It significantly reduces the number of advance rulings required and allows Trusted Traders to obtain a Declaration of Origin instead of a Certificate of Origin, which reduces red tape and helps to minimise barriers to trade. If you have any questions regarding this benefit, please speak with your Account Manager.

A Seat at the Table

What is the 'Seat at the Table' benefit?

Trusted Traders are given a 'seat at the table' to share their ideas for the ongoing development and evolution of ATT through a close partnership with the ABF.

The ABF hosts Industry Advisory Group (IAG) meetings several times a year, inviting Trusted Traders to present their ideas to influence the future policy direction of the program and hear firsthand from Government about policies that affect the border.

Trusted Traders are invited to an annual ATT Symposium, a formal event where you have the opportunity to network with other Trusted Traders and meet ABF senior executives, other Australian Government representatives, and international delegates.

Selected Trusted Traders will also be given opportunities to participate in pilot trials for new benefits, trade initiatives and MRAs.

Who is eligible for this benefit?

Accredited Trusted Traders are eligible for this benefit, unless otherwise specified or excluded in your Trusted Trader Agreement.

What does it mean for your business?

A close partnership with the ABF and other government departments means your business has the rare opportunity to shape the strategic direction and future benefits for ATT.

Trusted Traders have a direct line to the Department of Home Affairs and the Australian Border Force, where they can raise their concerns and proposed solutions. Through this mechanism, a number of benefits have been implemented.

Duty Deferral Plus

What is the Duty Deferral Plus benefit?

The Duty Deferral Plus benefit means that eligible Trusted Traders no longer have to immediately pay most taxes and charges on goods imported into Australia.

Instead of paying the taxes and charges on a transactional basis when the goods arrive, the liabilities are consolidated into a single monthly payment due the following month.

The taxes and charges included in Duty Deferral Plus are:

- Customs Duty;
- Anti-Dumping and Countervailing Duty;
- Wine Equalisation Tax (WET);
- Luxury Car Tax (LCT);
- Import Processing Charge (IPC);
- The Wood Levy; and
- Department of Agriculture, Water and the Environment processing charges for full import declarations (air/sea).

Trusted Traders will receive a consolidated invoice on the 16th day of the month. The liabilities will be debited from the nominated bank account on the 21st day of the month and a receipt provided.

Who is eligible for this benefit?

Duty Deferral Plus is available to Trusted Traders who:

- are importers; and
- defer the payment of Goods and Services Tax (GST) through the Australian Taxation Office (ATO) GST deferral scheme

Accredited Trusted Traders are eligible for this benefit, unless otherwise specified or excluded in your Trusted Trader Agreement.

What does it mean for your business?

- The deferral and consolidation of the specified taxes and charges into a single monthly payment will help your business to increase cash flows, simplify processes and reduce regulatory burdens.
- In order to accommodate invoice processing, all FIDs and SACs that have had duty deferred in the previous month will be 'locked down' between the 16th and 21st days of the month in which the payment is due.

During this 'lock down' period those FIDs and SACs cannot be accessed for purposes of amendment or withdrawal. This may cause delays in the release of cargo if data was not reported correctly.

Priority Treatment of Goods at the Border

What is the priority treatment of goods benefit?

Goods imported by Trusted Traders are identified as lower-risk cargo at the border, which expedites the clearance process. It is important to note that Trusted Traders may still have their goods held for inspection. If an examination of cargo is required, cargo imported by Trusted Traders will be inspected as a priority where possible.

Who is eligible for this benefit?

All Trusted Trader importers benefit from priority treatment of their imported cargo upon arrival at the Australian border.

What does it mean for your business?

Priority treatment of your goods at the border means Trusted Traders experience less frequent border holds. If an examination is required, it will be prioritised whenever possible. This results in faster access to your imported goods.

Trusted Traders receive a lighter touch at the border. On average, Trusted Trader air cargo is cleared in around half the time of non-trusted air cargo, and sea cargo is cleared more than 25% faster.

Streamlined TSS and SESR visa Sponsorship Accreditation

What is the streamlined visa sponsorship accreditation?

The benefit enables Trusted Traders to become an accredited sponsor when requesting a standard business sponsor or renewing existing sponsorship.

The benefit applies to Temporary Skill Shortage (subclass 482) (TSS) or Skilled Employer Sponsored Regional (Provisional) (subclass 494) (SESR) visas.

Where a business is unable to find an Australian citizen or Australian permanent resident with the skills and experience needed to fill the nominated position, the business can source a genuinely skilled foreign worker to address labour shortages. The TSS and SESR visas allow an employer to sponsor a suitably skilled foreign worker.

What does it mean for your business?

As an accredited sponsor, you receive additional benefits including priority processing for TSS or SESR nominations and visa applications.

Who is eligible for this benefit?

Accredited Trusted Traders are eligible to apply to become an accredited sponsor for the TSS and SESR visa (subclass 482 and 494), unless otherwise specified or excluded in your Trusted Trader Agreement.

For more information and conditions; [Sponsoring skilled workers Accredited sponsor \(homeaffairs.gov.au\)](#)

Use of the ATT logo

What is the ATT logo benefit?

The ATT logo is a distinctive logo that is widely recognised by international customs administrations.

The ATT logo is a recognised mark of quality that signifies that a business has met or exceeded international supply chain security and trade compliance standards. ATT is an approved AEO scheme, operating under the World Customs Organization's Framework of Standards to Secure and Facilitate Global Trade (SAFE Framework). The ATT logo allows recognition of AEO status worldwide.

Upon accreditation, Trusted Traders are given access to the ATT logo files, which can be used on business materials to promote their Trusted Trader status.

Who is eligible for this benefit?

Accredited Trusted Traders are eligible to use the ATT logo, unless otherwise specified or excluded in the Trusted Trader Agreement.

What does it mean for your business?

Using the ATT logo shows that you have attained AEO certification, which proves your superior trade compliance and supply chain security standards. This can give your business a commercial advantage.

The logo can be used on business materials (for example websites and email signatures) to signify your Trusted Trader accreditation.

In addition, the ATT logo helps with recognition of your Trusted Trader status by partner businesses, especially those in economies with which Australia has established Mutual Recognition Arrangements.

Streamlined access to APEC Business Travel Card

What is the APEC Business Travel Card benefit?

The Asia Pacific Economic Cooperation (APEC) Business Travel Card (ABTC) allows cardholders to enter APEC economies for business travel for up to 90 days without needing to apply for a visa, and provides access to fast-track entry and exit lanes at most international airports. The ABTC is valid for five years.

When processing your application for an ABTC, the Department of Home Affairs will use information provided in your ATT application to automatically fulfil certain ABTC eligibility criteria. Trusted Traders may not be asked to provide supplementary evidence of engaging in trade between APEC economies, or evidence of the need for frequent business travel. Your application for an ABTC will also receive top-of-pile priority processing.

This benefit gives eligible senior employees of Trusted Traders easier access to the ABTC, however the cost of the ABTC remains the same.

Who is eligible for this benefit?

Senior executive staff of accredited Trusted Trader businesses may be eligible for streamlined processing when applying for an ABTC.

To apply you must:

- be a senior business person employed and nominated by an accredited Trusted Trader;
- be an Australian citizen; and
- meet the individual identity and criminal history requirements of the ABTC

Eligibility is subject to any terms, conditions or exclusions specified in your Trusted Trader Agreements.

What does it mean for your business?

Your Trusted Trader status means that information from your ATT application is shared with the Department of Home Affairs to prove your eligibility for an ABTC, which reduces the need to provide further evidence in your ABTC application.

Consolidated Cargo Clearance

What is the consolidated cargo clearance benefit?

The consolidated cargo clearance benefit allows Trusted Traders to lodge a single import declaration for all goods in a consolidated shipment, which means that multiple suppliers can be consolidated to one import declaration.

In many cases, the consolidated cargo clearance benefit helps by reducing the regulatory burden for Trusted Trader importers to meet reporting requirements. This benefit allows Trusted Trader importers to quote multiple suppliers for multiple house bills on a single Full Import Declaration (FID).

Because the consolidated shipment is cleared on a single import declaration, only one Import Processing Charge (IPC) is payable for the shipment, instead of an IPC being charged for each consignment from each supplier.

Who is eligible for this benefit?

Trusted Trader importers and service providers not excluded under the terms of their Trusted Trader agreement, who import cargo from different suppliers, which arrives in Australia as a consolidated shipment.

What does it mean for your business?

Consolidated cargo clearance minimises the administrative burden of lodging a separate import declaration for each consignment from a different supplier in a consolidated shipment. This reduces red tape and simplifies the declaration process for you or your licensed customs broker.

Trusted Traders who submit a consolidated import declaration are only liable for one IPC, which significantly reduces costs, since the IPC would otherwise be charged on each individual declaration.

The Consolidated Cargo Clearance benefit allows Trusted Traders to lodge a single import declaration for consignments covered by multiple cargo reports. Trusted Traders are now saving in excess of \$2.5 million in Import Processing Charges annually.

Consolidated Cargo Reporting

What is the Consolidated Cargo Reporting (CCR) benefit?

This benefit permits Trusted Trader cargo reporters to lodge a single cargo report for consignments from multiple suppliers, consolidated overseas and shipped to a single Trusted Trader importer.

Who is eligible for this benefit?

Accredited Trusted Trader cargo reporters are eligible to use this benefit for their Accredited Trusted Trader importers.

For all sea and air cargo, this means consolidated shipments can be reported using one cargo report and one import declaration as long as the:

- cargo reporter/freight forwarder is a Trusted Trader;
- importer is a Trusted Trader; and
- supplier details are listed in the full import declaration (FID); and
- FID is lodged at least 48 hours prior to arrival at first port for sea cargo and two hours prior to arrival for air cargo.

Eligibility is subject to terms, conditions or exclusions specified in your Trusted Trader Agreements.

What does it mean for your business?

This will reduce and simplify cargo reporting for ATT cargo reporters and ATT importers.

This benefit complements the Consolidated Cargo Clearance (CCC) benefit by further streamlining reporting for cargo consolidated overseas.

A reduction in reporting requirements translates into administrative time and money saved.

Monthly Reports

What is the monthly reports benefit?

All Trusted Traders who import and export goods can receive a monthly report which lists everything imported or exported under their ABN, at no cost. Every month you will be provided Integrated Cargo System (ICS) reports that summarise every import or export declaration lodged by your ABN in the past month.

Who is eligible for this benefit?

Importers and Exporters can access the Import/Export Reports for the ABN linked to the Trusted Trader entity as importer or goods owner in the ICS.

What does it mean for your business?

The monthly reports benefit enables reports to be automatically sent to you every month at no cost, reducing the financial and administrative burden of requesting the data through the standard process. Import and export reports for non-Trusted Traders cost \$66 per report.

The information provided in these reports can help your business effectively manage your supply chain, and easily identify any discrepancies or suspicious activity in your imports and exports that could indicate fraudulent transactions.

Origin Waiver Benefit

What is the origin waiver benefit?

The origin waiver benefit waives the requirement to present origin documentation such as Certificates of Origin or Declarations of Origin upon import under specified Trade Agreements and Australia's system of tariff preferences, when claiming preferential tariff treatment on originating goods.

Trade Agreements:

- Australia-Chile Free Trade Agreement (ACI-FTA)
- Japan-Australia Economic Partnership Agreement (JAEPA)
- Korea-Australia Free Trade Agreement (KAFTA)
- Malaysia-Australia Free Trade Agreement (MAFTA)
- Singapore-Australia Free Trade Agreement (SAFTA)
- Thailand-Australia Free Trade Agreement (TAFTA)
- Australia-Hong Kong Free Trade Agreement (A-HKFTA)
- Peru-Australia Free Trade Agreement (PAFTA)
- Indonesia-Australia Comprehensive Economic Partnership Agreement (IA-CEPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)
- Pacific Agreement on Closer Economic Relations (PACER) Plus
- Regional Comprehensive Economic Partnership Agreement (RCEP)
- Australia-India Economic Cooperation and Trade Agreement (ECTA)

Australia's System of Tariff Preferences (ASTP):

- Pacific Forum Island Countries - Part 1, Schedule 1;
- Lesser Developed Countries - Part 2, Schedule 1;
- Developing Countries subject to the DC, DCS and DCT rates of duty as listed in Parts 3, 4 or 5 of Schedule 1.

Who is eligible for this benefit?

The origin waiver benefit is available to Trusted Trader importers who import goods under the stated Trade Agreements or the ASTP.

Trusted Traders are still required to have knowledge of the origin of goods and are required to keep these records to prove eligibility for preferential tariff treatment if required. Records could include contracts, or commercial or supplier documentation.

Eligibility is subject to any terms, conditions or exclusions specified in Trusted Trader Agreements.

What does it mean for your business?

The origin waiver benefit removes the requirement for Trusted Trader importers to obtain a Certificate of Origin for originating goods in order to claim preferential tariff treatment. This reduces the administrative burden of obtaining documentary evidence of origin from the supplier or authorised body.

Claiming preferential tariff treatment without a Certificate of Origin reduces red tape and can streamline your operations.

Continuing Professional Development

What is the Continuing Professional Development benefit?

The Continuing Professional Development (CPD) benefit allows Trusted Traders who are licensed customs brokers to earn CPD points by attending Australian Trusted Trader events and participating in CPD accredited training. This training will be tailored to the work of a custom broker and may relate to customs broker obligations, brokerage management issues or emerging industry issues affecting the supply chain.

Who is eligible for this benefit?

Trusted Traders who are licensed customs brokers.

Eligibility is subject to any terms, conditions or exclusions specified in Trusted Trader Agreements.

What does it mean for your business?

Undertaking CPD ensures that brokers' knowledge and understanding of changes affecting the industry remain up to date. The requirement to undertake CPD is a condition of a custom's broker licence.

By attending Australian Trusted Trader events to meet your CPD requirements, you will save time and money on CPD events.

Known Consignor

What is the Known Consignor benefit?

All goods that are exported by air from Australia must be cleared and have a valid security declaration before the airline will accept the goods.

The security declaration can only be issued by a Known Consignor or a Regulated Air Cargo Agent (RACA).

For exporters, this means that you will need to:

- be approved as a Known Consignor so you can secure your own air cargo, or
- use a RACA to examine your air cargo.

The Known Consignor benefit provides streamlined application processes for businesses who are already Trusted Traders and wish to be approved as a Known Consignor.

Who is eligible for this benefit?

Trusted Traders who originate cargo that is transported by aircraft, know what is in each box, package or carton and meet one of the following:

- Your business makes, manufactures, assembles, or otherwise produces goods to be transported by aircraft as cargo. For example, you are a farmer who grows and packs fresh fruit and vegetables or you are a small goods manufacturer assembling goods at your facilities.
- Your business is the owner or person in control of the goods when they become cargo ready for

transport by air. For example, you might inspect and package clothes into boxes and cartons and then consolidate these into a consignment at your facilities.

For full details on please visit Known Consignor scheme at (cisc.gov.au)

Eligibility is subject to any terms, conditions or exclusions specified in your Trusted Trader Agreements.

What does it mean for your business?

The ABF provides streamlined application processes for Known Consignor if your business is already a Trusted Trader.

If you are already a Trusted Trader and want to apply for Known Consignor, please contact your ATT account manager.

For More Information

Australian Trusted Trader service desk

- trustedtrader@abf.gov.au
- www.abf.gov.au/trustedtrader
- [1300 319 024](tel:1300319024)

Or contact your Account Manager

- TrustedTraderOperations@abf.gov.au

Cargo Systems support

- cargosupport@abf.gov.au

Origin and verification advice

- chafta@abf.gov.au
- origin@abf.gov.au

Tariff classification advice

- tariffclassification@abf.gov.au



